19.3.2.1 | 10.22.2026

Last Modified on 11/02/2026 10:32 am EST

Energy Force

- **SKYR-1507 / Degree Day Readings after Clock Roll** – Previous degree days were not recorded correctly on the Tank Readings screen, meaning K-Factors may be inaccurate for completed deliveries on version 19.2.0.0 or higher.

  The underlying issues has been identified and corrected. To implement the fix, Energy Force will need to be updated. Updating Energy Track is optional, but can be updated as well if preferable to have both programs on the same version.

  - **Why** – DDLast Value is incorrect for the first delivery after the clock roll, throwing off the K-factors and raising them. This can be problematic for propane deliveries in the winter months.
  - **When/Where** – *Main Menu / Customer Menu / Customer Maintenance*, select account and press ***Tank Readings.***
  - **Action Required** – A support representative will be in contact to schedule the Energy Force update. After the update is in place, we will run a data job to automatically correct any K-Factors affected by this issue. For any questions in the meantime, please contact our support team at support@energyforce.net