

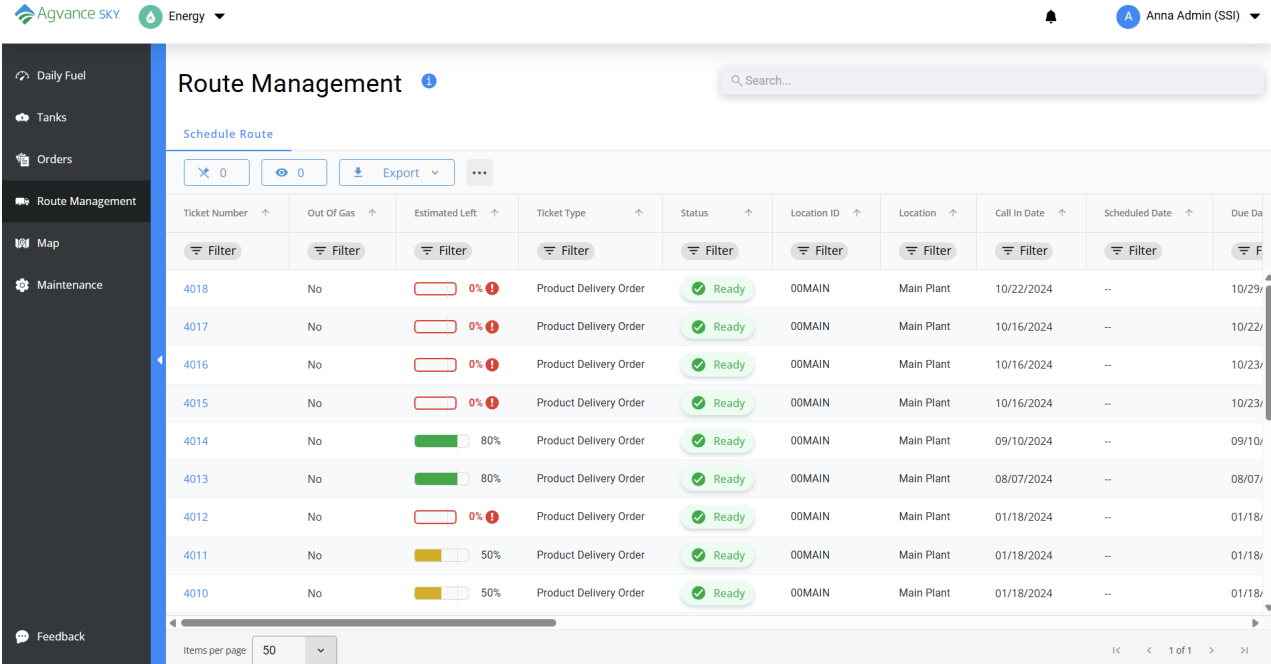
# Route Management - SKY Energy

Last Modified on 05/21/2026 2:45 pm EDT

## Overview

Agvance Energy Dispatch users can view route lists displayed in a grid populated by the first 500 *Ready* status energy work and delivery orders based on ticket number (highest to lowest).

The list can be narrowed down by selecting the **Filter** icon and entering a filter criteria on any grid cell or with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to *Reset Grid* from filtering or *Autofit Columns*.

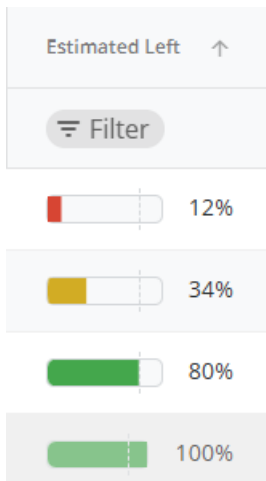


The screenshot shows the 'Route Management' interface. At the top, there is a search bar and a user profile for 'Anna Admin (SSI)'. Below the search bar, there are buttons for 'Schedule Route', 'Export', and a filter icon. The main table has columns for Ticket Number, Out Of Gas, Estimated Left, Ticket Type, Status, Location ID, Location, Call In Date, Scheduled Date, and Due Date. The table contains 10 rows of data, each representing a 'Product Delivery Order' with a 'Ready' status. The 'Estimated Left' column shows percentage bars and values (0% or 50% or 80%).

Ticket Number	Out Of Gas	Estimated Left	Ticket Type	Status	Location ID	Location	Call In Date	Scheduled Date	Due Date
4018	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/22/2024	--	10/29/24
4017	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/16/2024	--	10/22/24
4016	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/16/2024	--	10/23/24
4015	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	10/16/2024	--	10/23/24
4014	No	80%	Product Delivery Order	Ready	00MAIN	Main Plant	09/10/2024	--	09/10/24
4013	No	80%	Product Delivery Order	Ready	00MAIN	Main Plant	08/07/2024	--	08/07/24
4012	No	0%	Product Delivery Order	Ready	00MAIN	Main Plant	01/18/2024	--	01/18/24
4011	No	50%	Product Delivery Order	Ready	00MAIN	Main Plant	01/18/2024	--	01/18/24
4010	No	50%	Product Delivery Order	Ready	00MAIN	Main Plant	01/18/2024	--	01/18/24

Columns displaying include:

- Ticket Number – Formerly known as *Call In ID*. Clicking will show a full page view of the Product Delivery Order information.
- Out of Gas – If the order was marked Out of Gas the column will display, *Yes*. If the order was not marked Out of Gas the column will display *No*.
- Estimated Left (%) – If a tank has a reading within the last 5 days, a percentage bar will show along with percentage amount.



- *Very low/Critical, under 25%, will be seen as red.*
- *Low levels but not yet critical, 26% - 50% will be seen as yellow.*
- *Normal levels, 51% - 100%, will be green.*
- If a tank does not have a tank reading within the last 5 days, the cell will display a double dash ( - - ) or empty.

**Note:** The dotted line on the 80% level is to give a better reference based on propane fill % standards.

- Ticket Type – Will display as *Product Delivery Order* or *Energy Work Order*
- Status – This column defaults to show *Incomplete* first.
- Location ID
- Location
- Call In Date
- Schedule Date
- Due Date
- Complete Date
- Customer ID
- Customer – To view more Customer details, select the Customer name link to open that specific Customer’s SKY Customer Overview page. Read more about the [SKY Customer Overview](#) page.
- Credit Status
- Tank Serial Number – Navigates to the Tank Information page.
- Tank Description
- Product ID
- Product Name
- Deliver By
- Tank Size
- Tank Address
- Tank City
- Tank State
- Tank Zip
- Salesperson

- Driver Name
- Route
- Region
- Geo Reference

**Note:** Any field without data will show a double dash (--).

The **Filter** button can be selected to narrow down scheduled Routes by *Location, Status, Driver, Tank Type, Region, Route, Product, Out of Gas, and Date (Call In Date, Due Date, Scheduled Date, Completed Date)*. After selecting desired filter options, choose **Apply Filters**. To reset the filters, open the **Filter** panel, scroll to the bottom and select **Reset Filters**.



Status

Ticket Type

- Both
- Product Delivery Order
- Energy Work Order

Delivery 

Driver

Tank Delivery Type

Region

Route

Out of Gas

- Both
- Yes
- No

Date 


Filter by Date

None 

Start-End 

MM/DD/YYYY-MM/DD/YYYY

Apply Filters

 Unapplied filter changes

Reset Filters

For more information on how to use the *SKY Energy Route Management* grid see, [Using Grids in Agvance SKY](#).