

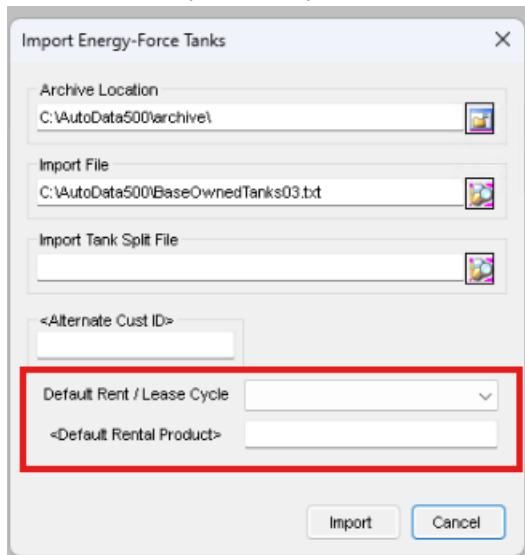
18.4.3.0 | 12.30.2025

Last Modified on 01/09/2026 2:20 pm EST

Energy Force

- **SKYR-908 / Department Lookup** – Lookup function for *Department* in *Billing Entry* for *Recurring Billing* works as expected.
 - **Why** – The available *Department* lists were not displaying as expected.
 - **When/Where** – The *Department* list opens for selecting the *Recurring Billing / Billing Entry Department* by selecting **F5**, the magnifying glass, or double clicking.
 - **Action needed** – No action required.
- **SKYR-1129 / Energy Force Main Menu Logo** – Energy Force logo at *Main Menu* has been updated.
 - **Action needed** – No action required.
- **SKYR-1130 / Energy Force Tank Export to Agvance (Setting Rent Details)** – The Daily Tank Export from Energy Force will now update the Rent/Lease type in Agvance based on the following criteria within Energy Force:
 - If *Company Owned* tank and *Tank Rent* = *Y* and *Lease to Own* is checked set to *Lease*.
 - If *Company Owned* tank and *Tank Rent* = *Y* and *Lease to Own* is not checked set to *Rent*.
 - If *Customer Owned* tank set to *Owned*.

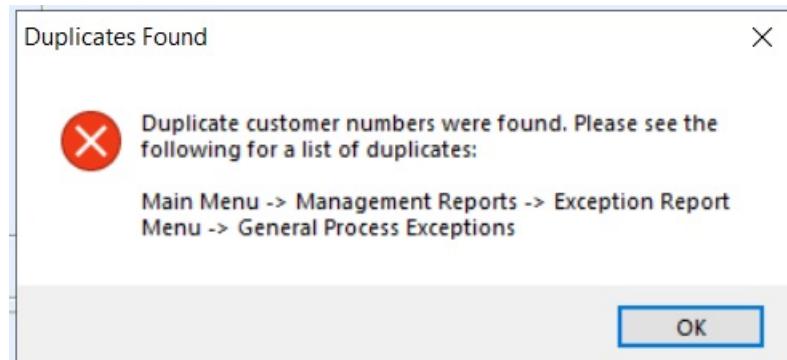
The *Default Rent / Lease Cycle* and *<Default Rental Product>* need to be populated by the default values that can be set upon the import of a tank file. Customer should be on the [Agvance 7.0.29320](#) release.



- **Why** – Align tank ownership between Agvance and Energy Force.
- **When/Where** – Exporting tanks from Energy Force to Agvance.
- **Action needed** – The *Default Rent / Lease Cycle* and *<Default Rental Product>* need to be populated as stated above and the Customer should be on the Agvance 7.0.29320 release or contact support@agvance.net for assistance.

- **SKYR-1132 / Customer Import Error Leading 0's on Customer Number** – Leading zeros are dropped when importing customers into Energy Force causing a duplicates error message to display. Customers will not

import, and the *Last Run Date* log will not be updated. The duplicate customers will be listed in the *Full Exception* box on the *General Process Exceptions* report at *Management Reports / Exception Report Menu*. For more information see [Import Customer Process](#).



- **Why** – Agvance allows the entry of leading zeros seen as two different Customer ID's. However, when transferring Customers to Energy Force, *Customer Number* is a number field and the leading zeros were trimmed off. This caused an error in the sync due to a duplicate Customer Number.
- **When/Where** – When running the Customer Sync, an Error Message will display identifying duplicates have been found.
- **Action Needed** – If the error message displays, review the *General Process Exception* report to resolve any duplicates otherwise no further action is needed as the import works as expected.