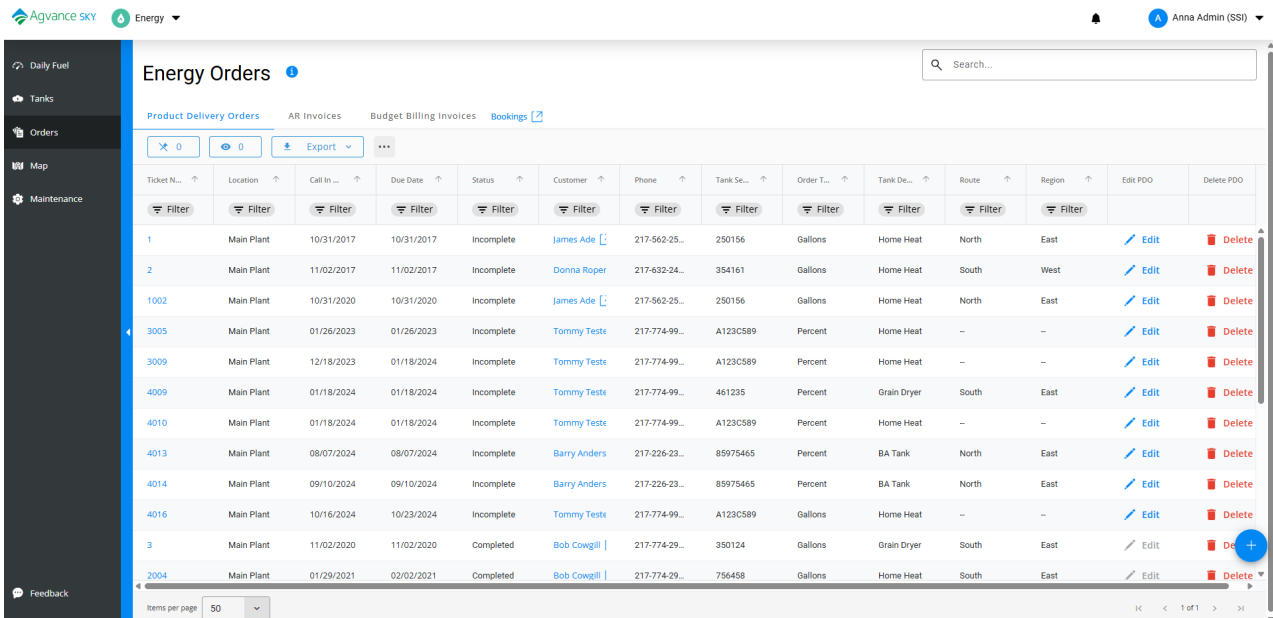


Orders - SKY Energy

Last Modified on 06/01/2026 5:07 pm EDT

A listing of all Energy Product Delivery Orders (PDO) is available in SKY Energy. The list can be narrowed down by selecting the **Filter** icon and entering a filter criteria or any grid cell with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to *Reset Grid* from filtering or *Autofit Columns*.



Ticket N.	Location	Call In	Due Date	Status	Customer	Phone	Tank Se.	Order T.	Tank De.	Route	Region	Edit PDO	Delete PDO
1	Main Plant	10/31/2017	10/31/2017	Incomplete	James Ade	217-562-25...	250156	Gallons	Home Heat	North	East	Edit	Delete
2	Main Plant	11/02/2017	11/02/2017	Incomplete	Donna Roper	217-632-24...	354161	Gallons	Home Heat	South	West	Edit	Delete
1002	Main Plant	10/31/2020	10/31/2020	Incomplete	James Ade	217-562-25...	250156	Gallons	Home Heat	North	East	Edit	Delete
3005	Main Plant	01/26/2023	01/26/2023	Incomplete	Tommy Tests	217-774-99...	A123C589	Percent	Home Heat	--	--	Edit	Delete
3009	Main Plant	12/18/2023	01/18/2024	Incomplete	Tommy Tests	217-774-99...	A123C589	Percent	Home Heat	--	--	Edit	Delete
4009	Main Plant	01/18/2024	01/18/2024	Incomplete	Tommy Tests	217-774-99...	461235	Percent	Grain Dryer	South	East	Edit	Delete
4010	Main Plant	01/18/2024	01/18/2024	Incomplete	Tommy Tests	217-774-99...	A123C589	Percent	Home Heat	--	--	Edit	Delete
4013	Main Plant	08/07/2024	08/07/2024	Incomplete	Barry Anders	217-226-23...	85975465	Percent	BA Tank	North	East	Edit	Delete
4014	Main Plant	09/10/2024	09/10/2024	Incomplete	Barry Anders	217-226-23...	85975465	Percent	BA Tank	North	East	Edit	Delete
4016	Main Plant	10/16/2024	10/23/2024	Incomplete	Tommy Tests	217-774-99...	A123C589	Gallons	Home Heat	--	--	Edit	Delete
3	Main Plant	11/02/2020	11/02/2020	Completed	Bob Cowgill	217-774-29...	350124	Gallons	Grain Dryer	South	East	Edit	Delete
2004	Main Plant	01/29/2021	02/02/2021	Completed	Bob Cowgill	217-774-29...	756458	Gallons	Home Heat	South	East	Edit	Delete

The *Due Date* column defaults to ascending (oldest date at the top) and the *Status* column defaults to show *Incomplete* first.

Note: Any field without data will show a double dash (--).

With access to SKY Order, review customer bookings from SKY Energy by selecting the **Bookings** link. This opens the *Bookings* page of SKY Order in a new browser tab.

A full page view of Product Delivery Order information is available by selecting the *Ticket Number (formerly Call In ID)* on the *Orders* grid or from the *Tank History* page.

View Product Delivery Order

Product Delivery Order #1002

Tank

Tank Serial Number	Customer Name	Customer ID	Credit Status	Location	Location ID
250156 ↗	James Ade ↗	Adeja	✔ Fair	Main Plant	00MAIN

Order Details

Call In Date: 10/31/2020
Due Date: 10/31/2020
Additional Comments: --

Delivery

Product Name Propane - Home Heating	Product ID PropHH	Product Location Main Plant (00MAIN)	Out of Gas No	Times Out of Gas 0
Current % 80 i				
Deliver By Number of Gallons	Number of Gallons 50	Charge Price \$3.85 / Gal	Amount Needed 50 Gal	

For more information on how to use the *Energy Product Delivery Order* grid see, [Using Grids in Agvance SKY](#).

To view more Customer details, select the Customer name link to open that specific Customer's SKY Customer *Overview* page. Read more about the [SKY Customer Overview](#) page.