

Orders - SKY Energy

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A listing of all Energy Product Delivery Orders is available in SKY Energy. The list can be narrowed down by selecting the **Filter** icon and entering a filter criteria or any grid cell with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to Reset Grid from filtering or Autofit Columns.

The screenshot shows the SKY Energy dashboard with a sidebar on the left containing 'Dashboard', 'Tanks', and 'Orders'. The main area displays a table of orders with columns for Ticket N., Location, Call In, Due Date, Status, Customer, Phone, Tank Se., Order T., Tank De., Route, and Region. Each column has a 'Filter' icon. The table contains 13 rows of data, with the last row (Ticket 3) marked as 'Completed'. At the bottom, there is a 'Feedback' button and a pagination control showing 'Items per page' set to 50 and '1 of 1'.

Ticket N.	Location	Call In	Due Date	Status	Customer	Phone	Tank Se.	Order T.	Tank De.	Route	Region
1	Main Plant	10/30/2017	10/30/2017	Incomplete	James Ade	217-562-25...	250156	Gallons	Home Heat	North	East
2	Main Plant	11/01/2017	11/01/2017	Incomplete	Donna Roper	217-632-24...	354161	Gallons	Home Heat	South	West
1002	Main Plant	10/30/2020	10/30/2020	Incomplete	James Ade	217-562-25...	250156	Gallons	Home Heat	North	East
3005	Main Plant	01/25/2023	01/25/2023	Incomplete	Tommy Tester	217-774-99...	A123C589	Percent	Home Heat	--	--
3009	Main Plant	12/17/2023	01/17/2024	Incomplete	Tommy Tester	217-774-99...	A123C589	Percent	Home Heat	--	--
4009	Main Plant	01/17/2024	01/17/2024	Incomplete	Tommy Tester	217-774-99...	461235	Percent	Grain Dryer	South	East
4010	Main Plant	01/17/2024	01/17/2024	Incomplete	Tommy Tester	217-774-99...	A123C589	Percent	Home Heat	--	--
4013	Main Plant	08/06/2024	08/06/2024	Incomplete	Barry Anderson	217-226-23...	85975465	Percent	BA Tank	North	East
4014	Main Plant	09/09/2024	09/09/2024	Incomplete	Barry Anderson	217-226-23...	85975465	Percent	BA Tank	North	East
3	Main Plant	11/01/2020	11/01/2020	Completed	Bob Cowgill	217-774-29...	350124	Gallons	Grain Dryer	South	East

Columns displaying include:

- *Ticket Number* – Formerly known as *Call In ID*.
- *Location*
- *Call In Date*
- *Due Date* – This column defaults to ascending (oldest date at the top).
- *Status* – This column defaults to show *Incomplete* first.
- *Customer*
- *Phone*
- *Tank Serial Number*
- *Order Type*
- *Tank Description*
- *Route*

- *Region*

Note: Any field without data will show a double dash (--).

For more information on how to use the Energy Product Delivery Order grid see, [Using Grids in Agvance SKY](#).

To view more Customer details, select the Customer name link to open that specific Customer's **SKY Customer Overview** page. Read more about the [SKY Customer Overview](#) page.