Tanks - Agvance SKY Energy

Last Modified on 10/21/2026 2:24 pm EDT

SKY Energy is currently only available to Agvance customers.

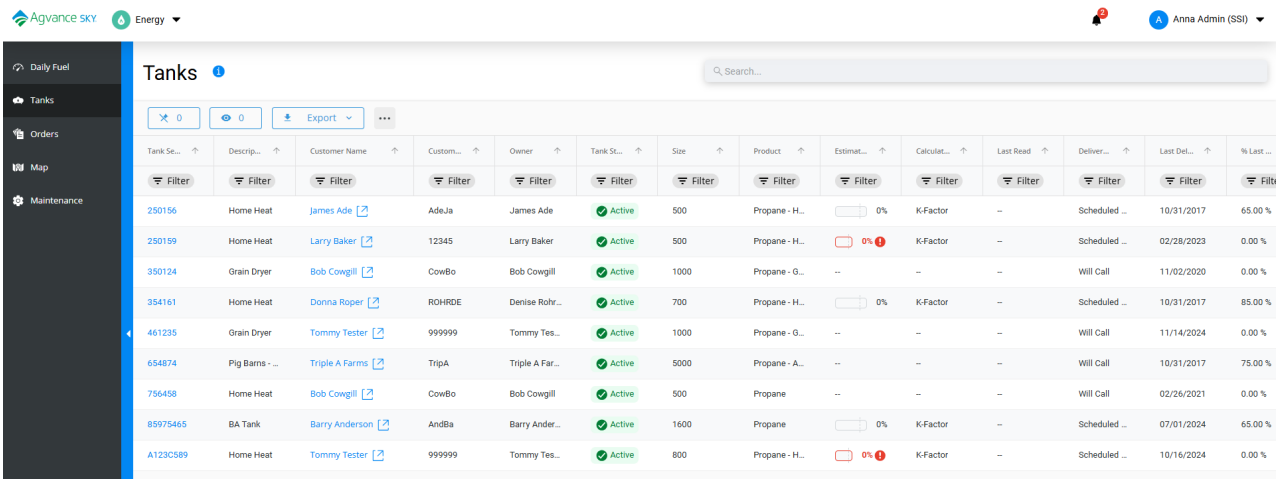
Energy Force customers should continue to add tanks in Energy Force, not through SKY Energy at this time.

A listing of all Tanks is available in Agvance SKY Energy. The list can be narrowed down by selecting the**Filter** icon and entering a filter criteria or search by *ID*, *Name*, *Address*, or *City and State* in the *Search Customers* bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to *Reset Grid* from filtering or *Autofit Columns*. Empty fields displayed on the *Tank* grid will be displayed as a double dash (--) rather than empty.

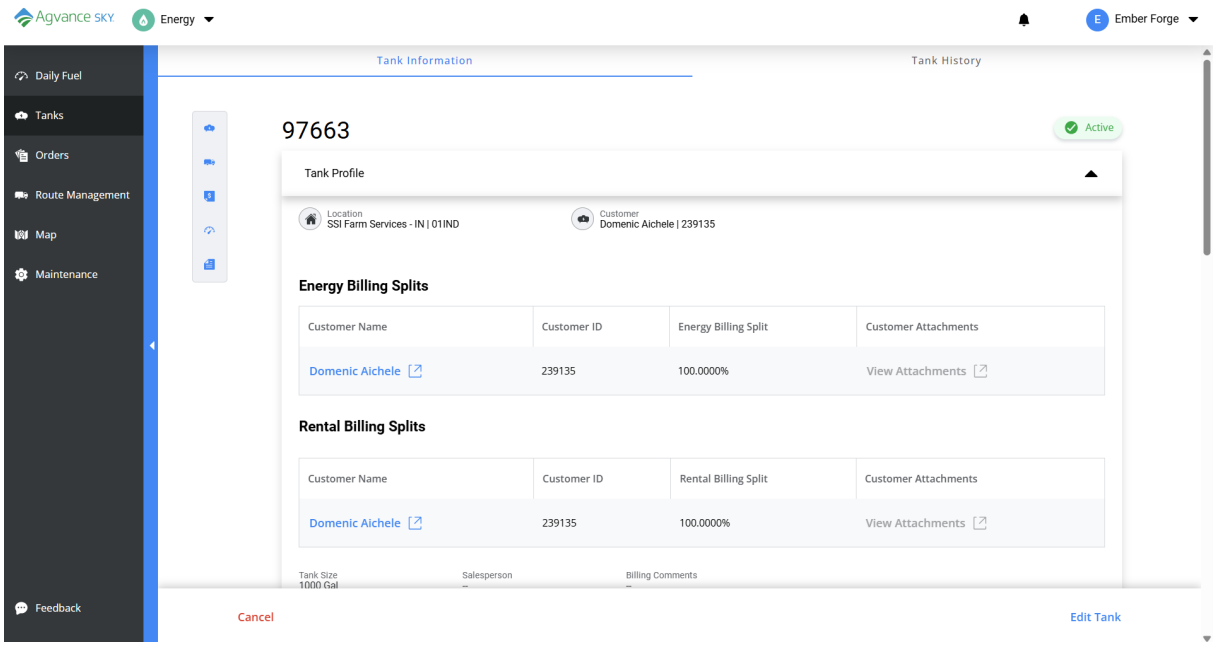
Note: For performance, the *Tanks* page displays up to 500 results at a time. The sort and filter now run against the entire dataset first, then return the top 500 matches. If looking for a specific tank(s), narrowing the filters will bring them into view if not shown on initial search.

For more information on how to use the *Tank* grid see, **Using Grids in Agvance SKY**.

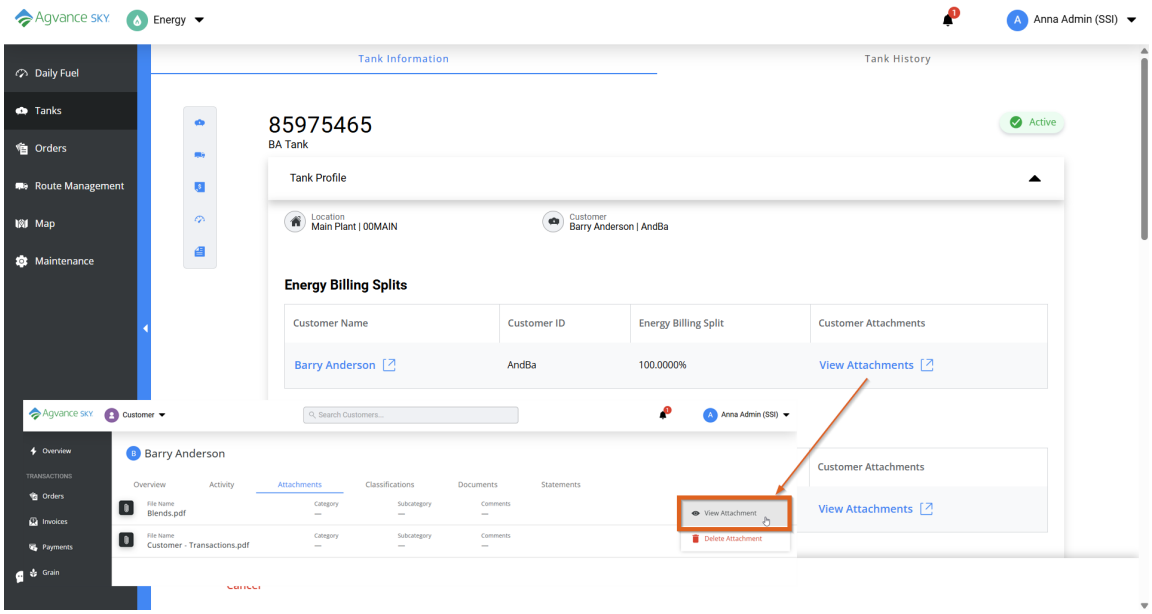
Selecting a Customer name opens the *Overview* page. To view more Customer details, select the Customer name link on the *Tanks* tab to open that specific Customer's **Agvance SKY Customer Overview** page.



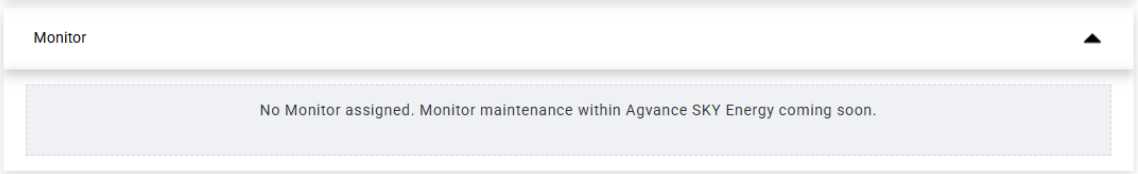
- **Tank Serial Number** – Selecting a Tank's Serial Number from the *Tank* grid will redirect to a detailed *Tank Information* page for that specific Tank.



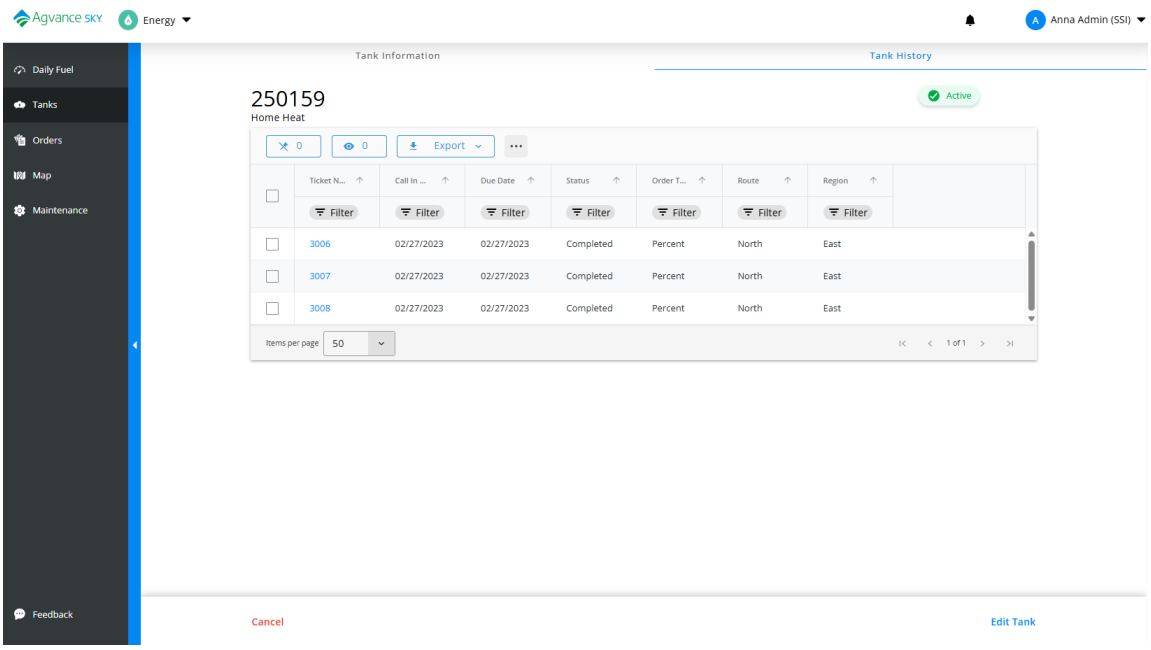
- **Customer Attachments** – Select **View** under *Customer Attachments* to navigate to SKY Customer *Attachments* tab. Then select the **Ellipsis** and choose *View Attachment*. If no attachments are available the **View** link on the *Tank Information* page will be disabled.



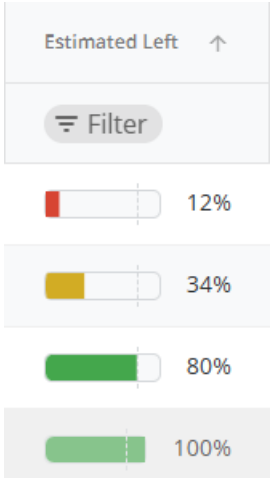
- *Tank Information* records now include a dedicated *Monitor* section, making it easy to view monitor details such as, *Monitor Status*, *Serial Number*, *Manufacturer* and *Manufactured Date*, *Last Read Date*, and *Last Percentage*. Tanks without a monitor will clearly indicate that no monitor is assigned.



- Optionally select the *Tank History* tab at the top of the *Tank Information* page to view that particular Tank's Product Delivery Order history including the *Ticket Number*, *Call In Date*, *Due Date*, *Status*, *Order Type*, *Route* detail and *Region*. The most recent 10 will load initially with the option to view more and filter down within the grid.



- **Calculated by** – Displays what the *Estimated Left* (%) is being calculated by.
  - **Monitor** – Displays when a monitor reading for the tank within the last five days is available.
  - **K-Factor** – Displays when no reading within the last five days and the Update k-Factor option is on for the tank.
  - If not calculated by either, the grid will display a double dash (--).
- **Last Read** – Displays the last monitor read date for that tank.
  - If there is no monitor associated with the tank or if no read date is available, a double dash displays.
- **Estimated Left (%)** – If a Tank has a reading within the last 5 days, a percentage bar will show along with percentage amount.

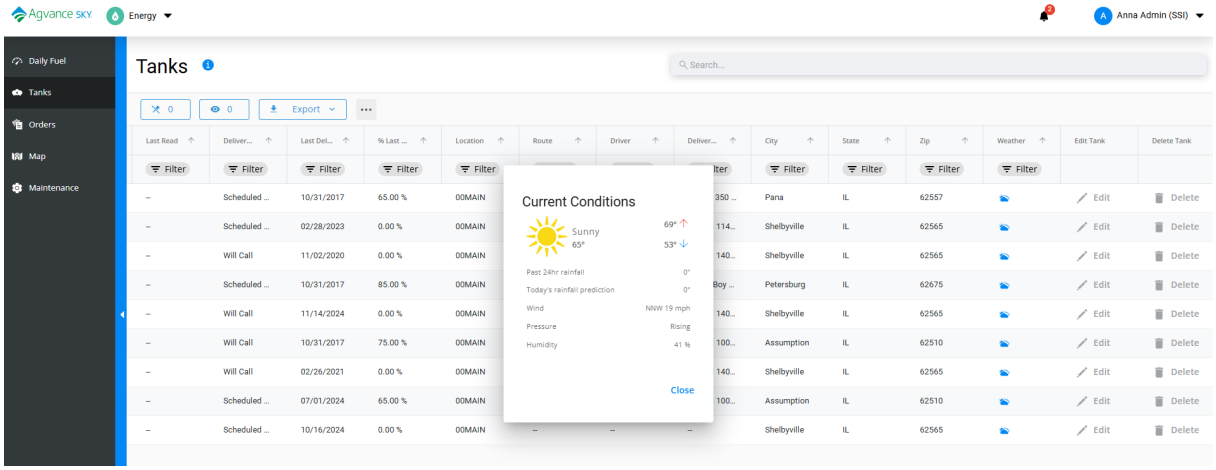


  - *Very low/Critical, under 25%*, will be seen as red.
  - *Low levels but not yet critical, 26% - 50%* will be seen as yellow.
  - *Normal levels, 51% - 100%*, will be green.
  - If a Tank does not have a tank reading within the last five days, the cell will display a double dash (--) or empty.

    Note: The dotted line on the 80% level is to give a better reference based on propane fill % standards.
- **Delivery Type** – Displays the Delivery Type associated with the Tank. This could be *Calendar Days*, *Scheduled*

Delivery, or *Will Call*.

- **Weather** – Selecting the **Weather** icon displays the local weather for that specific Tank.



- **Delete Tank** – Delete a Tank with validation prompts confirming the deletion. The User permission must be enabled in Agvance SKY Admin to delete Tanks.

