

17.270 | 03.20.2024

Last Modified on 03/28/2024 2:55 pm EDT

★ – Key Highlight

Energy Force

- ★ **BRUT-763 / Safety Forms** – Safety Forms have been added to Energy Force to record Suspected Leak and Interruption of Service calls. The forms have statements to read to the caller and fields to record information about the leak or interruption.

Safety Form

Tank Safety Record

Created Date: 02/13/24Created Time: 16:15:59Entered By: jenniferStatus: In Process

Entry Method: OtherCaller's Name: JOHN DOECaller's Phone Number: (800)783-6560

Reason For Contact: ☒ Suspected Leak ☐ Interruption of Service

Read the following for suspected gas leak:

Put out any open flames and do not smoke. Do not operate appliances, switches, lights, or telephone. Any flame or spark could trigger a fire or explosion. Have you left the location of the suspected gas leak? If not, leave the area immediately and call me from a safe nearby location. Is it safe to turn off the main gas supply? If so, turn the valve clockwise to close it. Do not return to the location of the suspected leak until our propane professional has determined that it is safe to do so.

☒ Caller acknowledges understanding and compliance with statement.

Tank Safety Record

Division #: 2Total Tank Capacity: 1000.00Last Monitor Read Date: 00/00/00

Customer #: 23676Est % left: 0Last Check Date: 00/00/00

Tank ID RRN: 206826SY027697Last Delivery Date: 00/00/00Last Monitor Read: 0

EMPLOYEENo Active Contract0 Additional InterruptsGauge Read: 3

Additional Details

Budget

RTM Read Info

Leak Questionnaire

Do you hear gas escaping?☐ Yes ☒ No ☐ Unknown

Do you smell gas?☐ Yes ☒ No ☐ Unknown

Where do you smell gas?☐ Inside ☒ Outside

How long ago did you smell gas?15 Min

Inside

Has a line been damaged inside?☐ Yes ☐ No ☒ Unknown

Has an appliance been moved or disconnected?☐ Yes ☐ No ☒ Unknown

Has a new appliance been installed?☐ Yes ☐ No ☒ Unknown

Do you have a Carbon Monoxide and/or Propane gas detector?☐ Yes ☐ No ☒ Unknown

Do you know of a pilot light out on an appliance?☐ Yes ☐ No ☒ Unknown

Outside

Has construction work or grading been done in the area?☐ Yes ☒ No ☐ Unknown

Do you suspect any outside line has been damaged?☐ Yes ☒ No ☐ Unknown

Do you suspect leak is in the yard or street?☐ Yard ☒ Street

Additional Notes

Set Record as Completed

CloseModify

Safety Form

Tank Safety Record
 Created Date: 02/15/24 Created Time: 08:38:23 Entered By: jennifer Status: **Completed**
 Entry Method: Customer Call Caller's Name: PETER RABBIT Caller's Phone Number: (555)555-5555 Completed On: 02/15/24
 Reason For Contact: ☐ Suspected Leak ☒ Interruption of Service Completed By: jennifer

Read the following for interruption of service—

If you are out of gas, an additional charge may be applied to your bill for delivery. Someone aged 18 or older must be present at the time of the delivery to allow entry to an occupied structure so that the system can be restarted. If someone cannot be present when the delivery is made, the system will not be restarted and other arrangements must be made to restart the system.

☒ Caller acknowledges understanding and compliance with statement.

Tank Safety Record
 Division #: 6 Total Tank Capacity: 24000.00 Last Monitor Read Date: 00/00/00
 Customer #: 80171 Est % left: 0 Last Check Date: 00/00/00
 Tank ID RRN: 12146 10153 Last Delivery Date: 08/04/23 Last Monitor Read: 0
 Gauge Read: 25

Additional Details
 Budget
 RTM Read Info

wholesale open No Active Contract 0 Additional Interrupts

Interrupt Questionnaire
 Has a valve been turned off? ☒ Yes ☐ No ☐ Unknown
 Did one or more appliances fail to work? ☒ Yes ☐ No ☐ Unknown

Additional Notes

Set Record as Completed
 Close Modify

The full list can be accessed from *Customer Menu / Safety Forms* or start a new form from any screen using the icon on the Energy Force toolbar.

File Edit Options Master Menu Help Utilities

CUSTOMER MENU

Customer Maintenance Delete Customer
 Change Customer and Division Delete Tank From Map
 Tanks Not Plotted Delete Customer Owned Tanks
 Safety Form Delete Inactive Tanks From Map

Select the **Safety Form** button to view all forms saved or created on a customers account under *Customer Maintenance*.

