

November 2023 Release Notes

Last Modified on 12/18/2023 9:51 am EST

Consumer Portal

- **EFW-1550 / Recognizing Zip Codes on Payments** — Payment Rejected by Gateway error should be resolved. Any user getting the 'Payment Rejected by the Gateway' error needs to review the saved payment method and may need to edit and save again to make sure the zip code is recognized.
- **EFW-1572 / Balance Updates** — Additional wording added to the Portal for clearer understanding of balance updates.