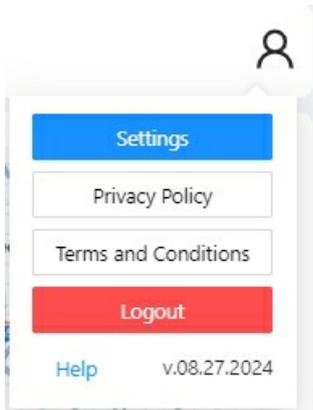


Settings Menu

Last Modified on 02/05/2026 12:46 pm EST

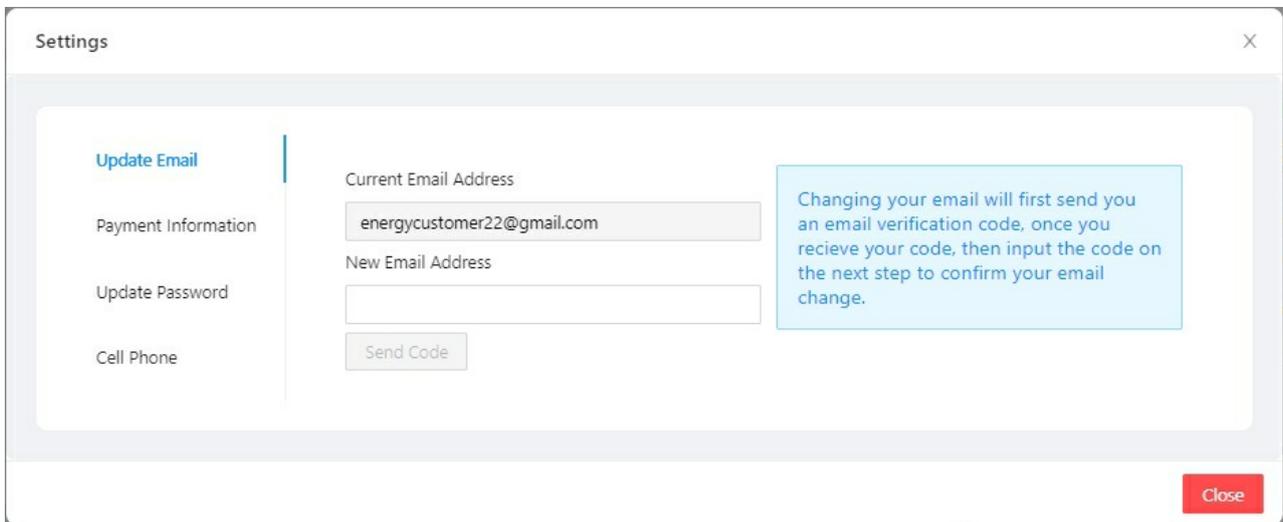
The *Settings* menu allows users to review or update contact information, passwords, and stored payment information.

Select the *User* icon in the upper right corner and select *Settings*.



Update Email

To change your email address, enter the *New Email Address* and select **Send Code**. A verification code will be sent to the New Email Address. Input the *Email Verification Code* to confirm the email change and select **Update**. If not confirmed within the time frame the link will become invalid.

A screenshot of the 'Update Email' form within a settings window. The window title is 'Settings' and it has a close button (X) in the top right corner. On the left is a sidebar with navigation options: 'Update Email' (selected), 'Payment Information', 'Update Password', and 'Cell Phone'. The main content area has the following fields: 'Current Email Address' with the value 'energycustomer22@gmail.com', 'New Email Address' (empty), and a 'Send Code' button. A light blue informational box on the right contains the text: 'Changing your email will first send you an email verification code, once you receive your code, then input the code on the next step to confirm your email change.' A red 'Close' button is located in the bottom right corner of the window.

✔ Please check email for verification code

Settings✕

Update Email

Payment Information

Update Password

Cell Phone

Current Email Address

New Email Address

Email Verification Code

Cancel Update

Changing your email will first send you an email verification code, once you receive your code, then input the code on the next step to confirm your email change.

Close

Upon selecting **Update**, the *Login* screen appears to enter the *New Email Address* and *Password* to log back into the Consumer Portal.

✔ Email updated successfully. Redirecting to login page.



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[Sign In](#) [Create Account](#)

Sign In

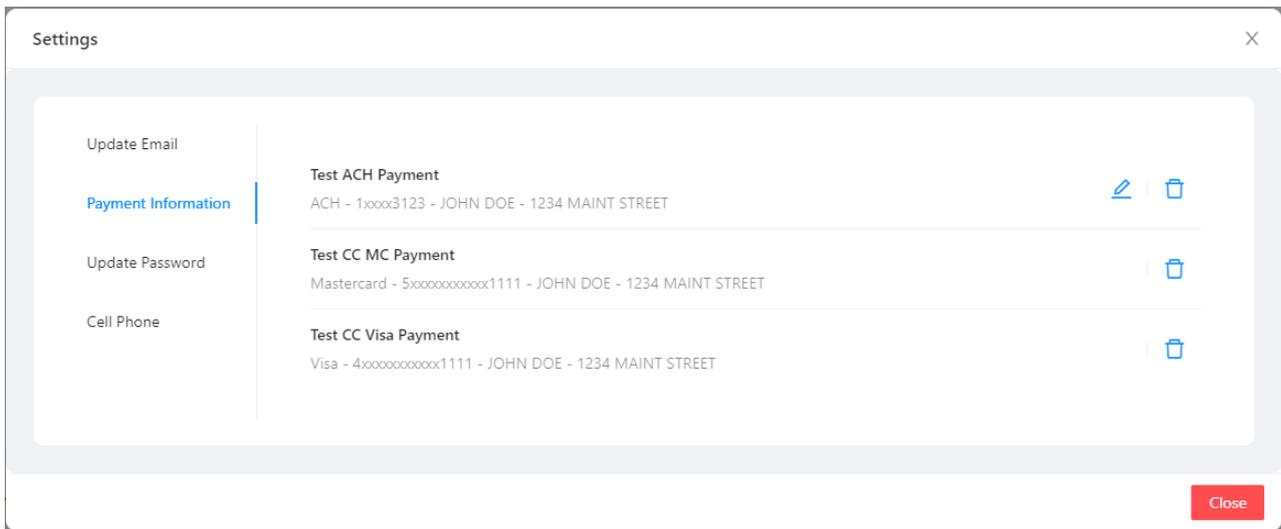
[Help](#)

[Forgot your password?](#)

Payment Information

Optionally view stored *Payment Information*.

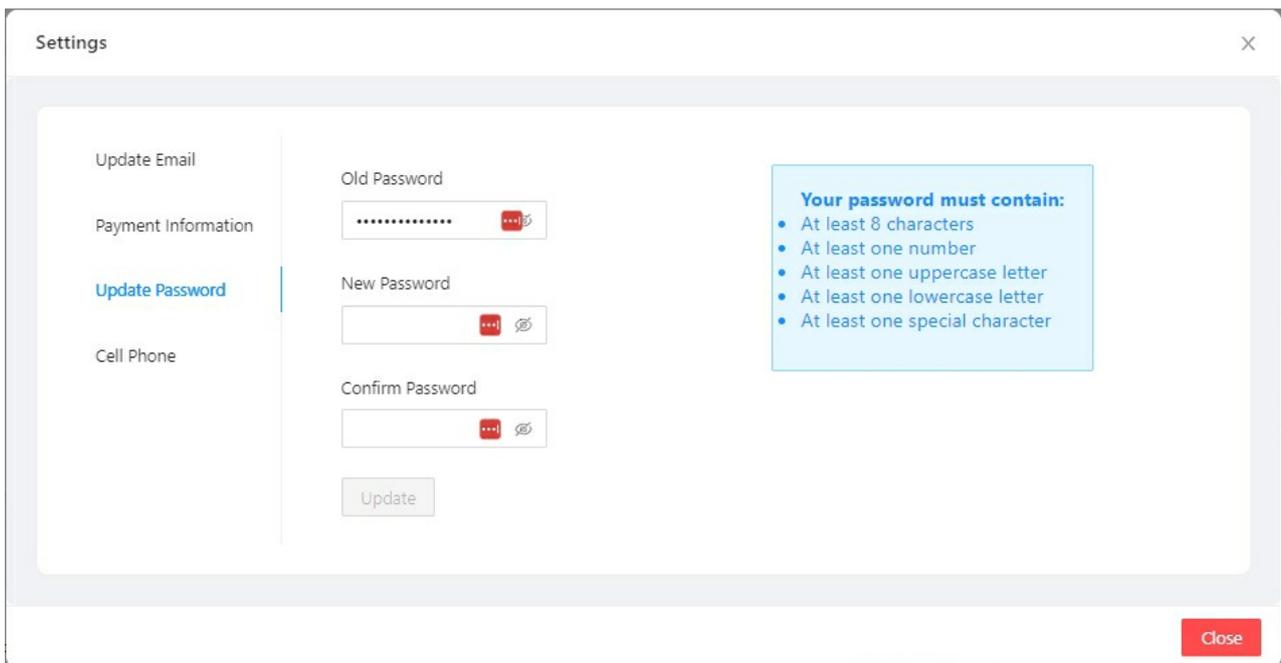
Note: Credit Card payment methods will not be editable, if there is an issue, the record will need to be deleted and re-added. ACH payment methods will have full edit ability.



Update Password

The account password can be changed under *Update Password*. Enter the *Old Password*, *New Password*, and *Confirm Password* and select **Update**.

Note: Passwords must follow the criteria listed to the right of the fields.



Cell Phone

Optionally update a *Cell Phone*.

Update Email

Payment Information

Update Password

Cell Phone

Cell Phone

Update

Close