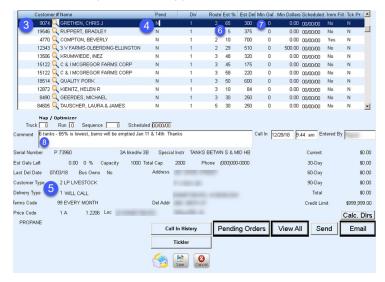
# OptimizerPlus Call-In Screen

Last Modified on 11/01/2023 1:07 pm EDT

### Standard Call-In Entry

- 1. Select Call-in Entry from the Main Menu screen or press Ctrl+W from anywhere within Energy Force.
- 2. The Call-In Entry screen will appear. Select Create.

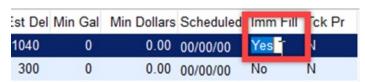


- 3. Select the customer account number.
- 4. Enter Y or N in the *Pending* column. This is to indicate if the call-in entry is on hold until criteria is met for delivery (COD customers, e-commerce delivery review).
- 5. Select the tank for delivery (if only one tank, the system will default the tank).
- 6. Enter the Est % of the tank provided by the customer.
- 7. Enter Min Gal if requested by the customer.
- 8. Enter Comments if applicable and Save.

## OptimizerPlus Call-In Entry

To be used with caution. The settings below will determine the route for the day and should be used sparingly.

#### Immediate Fill Entry



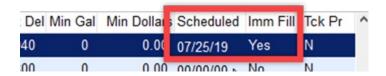
Set Imm Fill flag to Yes. This will force the optimizer to route the tank the next time it runs.

## Approximate Delivery Date Entry



- 1. Enter the general delivery date (meaning the customer has indicated to deliver during a certain week but not on a specific date).
- 2. Set Imm Fill to No.
- 3. OptimizerPlus Parameters will determine when the tank is scheduled based on days before/days after date entries.

#### Specific Delivery Date Entry



- 1. Enter specific delivery date in the Schedule column.
- 2. Set Imm Fill flag to Yes.
- 3. The optimizer will schedule the tank for delivery based on the date entered.