Truck Computer Troubleshooting

Last Modified on 01/08/2026 10:30 am EST

Mobile Devices

⍰ No Power

⍰ Screen Dims while in Docking Station

⍰ Not Communicating with Meter

⍰ LC Meter will not Reset to 0.00

⍰ Truck Computer Letters/Numbers not Working/CFU1

⍰ Screen Blank or Gray

⍰ Power or Connections not Working

⍰ Cannot Use On-Screen Keyboard

⍰ Cannot Increase Right-Click Button

⍰ Cannot Zoom In and Out

⍰ Truck Computer will not Turn Off

⍰ Cannot Turn Lights On On Keyboard

Printers

⍰ Blank Pages Print after Invoice

⍰ Will not Print from Truck Computer

⍰ Will not Print from Meter Stub/Block

⍰ Reprinted Tickets Display too Small Font

⍰ Print is Jumbled

Power Supply: Charge Guard

- Intermittent Green Light

- Flashing Green Light

- Four Red Flashing Lights

- Two Red Flashing Lights

Power Supply: FP601

- Power or Connections not Working

Docking Station

- No Power to Docking Station

- Intermittent Cradle Connectivity