## **Truck Computer Troubleshooting**

Last Modified on 08/15/2022 10:32 am EDT

## Mobile Devices

- No Power
- Screen Dims while in Docking Station
- Not Communicating with Meter
- C Meter will not Reset to 0.00
- Truck Computer Letters/Numbers not Working/CFU1
- Screen Blank or Gray
- Power or Connections not Working
- Cannot Use On-Screen Keyboard
- Cannot Increase Right-Click Button
- Cannot Zoom In and Out
- Truck Computer will not Turn Off
- Cannot Turn Lights On On Keyboard
- **Printers**
- Blank Pages Print after Invoice
- Will not Print from Truck Computer
- Will not Print from Meter Stub/Block
- Reprinted Tickets Display too Small Font
- Print is Jumbled
- Power Supply: Charge Guard

Intermittent Green Light

Flashing Green Light

Four Red Flashing Lights

Two Red Flashing Lights

Power Supply: FP601

Power or Connections not Working

**Docking Station** 

No Power to Docking Station

Intermittent Cradle Connectivity