Scheduled Delivery - Propane

Last Modified on 06/24/2025 10:58 am EDT

The Scheduled Delivery program displays scheduled deliveries generated from Energy Force (via Optimizer, EnergyMap, etc.).

Overview

- Each schedule is listed by *Truck/Run* number and Scheduled Delivery *Date* in the left side of the screen.
- Scheduled Tanks appear in delivery order in the upper right side of the screen.
 - Tanks listed in **bold font** with *CI* indicate Call-In tanks.
- The *Route Preview* screen displays an overview of the route within Wi-Fi range only. If not within Wi-Fi range, a message will appear indicating *No internet connection* if the route is generated from the Optimizer or EnergyMap routing systems.
- If the route is generated via the Schedule Tank Deliveries program in Energy Force, it will not display a map preview.
- Voice activated Turn-by-Turn Navigation is available if utilizing Co-Pilot.

Truck	Run	Date		Customer#	Туре	Customer Name	
1726	1	02/26/25	\$	8083950	Р	BRUCE HAYES	ET 1
2254	1	02/26/25		7228604	Ρ	KEITH & MARY JOHNS	TON
2254	2	02/26/25		8084120	Р	DAVID & CARRIE BELLI	M
2254	3	02/26/25		3547816	Р	JOSEPH OR SARA KRU	JEGEF
2453	1	02/26/25		7229899	Р	RORY SHALLA	
2453	2	02/26/25		7230725	Р	JERRY & CAROLYN YO	UNG
2589	1	02/26/25		3869392	Р	DIANA MATTSON	
2589	2	02/26/25		Tank Info			
2589	3	02/26/25		Tank Serial#	G4396	Tank Name RESIDEN	CE
2998	1	02/26/25		Delivery Addr		Capacity 500.00	Est % Left
2998	2	02/26/25	×	6907 N 23RD	ST, OZA	RK, MO 65721-5848	24%
3048	1	02/26/25	V	Special Instru	ctions		Opti Status
Schedul	le Info	00100105		Call In Comm	ents		
Schedule N	Name 1	726 2/26					Select
Total Sched	duled 1	7					
Show Rol	ute						Navigate
							Back



Make a Scheduled Delivery

- 1. Select Scheduled Delivery.
- 2. Choose the Schedule in the top left column of the screen.
 - The Customer and Tank information will display on the right side of the screen.
 - If using Optimizer Plus or EnergyMap, the scheduled items will appear in order for delivery.
- 3. Highlight the *Customer Account/Tank* and choose **Select**. This will display the Customer account information.

Truck	Run	Date		Customer#	Туре	Customer Name		
702	1	02/26/25	^	121121	Р	STARK, IMOGENE		\$
1	1	10/08/24		104140	P	MARKS, DOCK		
1	2	10/08/24		129868	Р	HEANEY, VIVIANE		
1	3	10/08/24		120125	Р	AUFDERHAR, WILSON		
96	1	10/08/24		101720	Р	BERGE, WHITNEY		
96	2	10/08/24		115350	Р	MOEN, DEXTER		3
96	3	10/08/24		121121	Р	STARK, IMOGENE		L.,
100	1	10/08/24		Tank Info				
100	2	10/08/24		Tank Serial#	242746	Tank Name		
100	3	10/08/24		Delivery Add	ress	Capacity 500.00	Est % Lef	t
			¥	7538 Gaylor Special Instru		SPRINGFIELD, SD 57062-	0% Opti Statu	s
Schedule Schedule	Name R	oute # 702		Call In Comm	nents		Selec	ot
Show R							Naviga	ate
							Bac	k

4. Choose **Start Delivery** to advance to the *Delivery* screen.

Cho	ose Search Criteri	a ©Ci	ustomer	Tank Search	
Customer# 12 STARK,IMOGEN Phone (902)311 Limit \$1,0 Current	E	Serial# 242746	Type P	Tank Name	Size 500.00
Past Due Total Terms Due the				Cother Info	*
	7538 Gaylord Lodge SPRINGFIELD, SD PROPANE - RESIDEN AUTO FILL 267.10 01/22/24		Update% Directions History	Product LP GAS-HEATING Price \$1.7500 Route PLAINFIELD LP Location PLAINFIELD Reg Cd	
Business Owns K-Factor Leak Test Gas Check	Y Est% Left 5.18 Daily Use 00/00/00 00/00/00	0 0.00 lavigate	Hold Contracts Call In	Misc. Sale Calculator Split Regulators Start Delivery	Notes Meter Rd Back

5. The *Multi-Delivery Pumping* screen will appear. Begin pumping gallons. Multiple gallon deliveries can be pumped and invoiced on one ticket.

		PLEASE PROCEED	TO MA		RY		
Customer:	STAR	RK,IMOGENE					
Meter/Sale	/Gal	Tank/Name/Size		Compartment	Contract#		
0				1			^
							v
Memo:							
1 P					Finished	Pumping	E
					Clear	Bac	k

- 6. For electronic registers:
 - LCR II Turn the red knob to *Run*. Pump the fuel and then turn the red knob to *Stop*. Allow the switch to rest on *Stop* for two seconds and then turn to *Print*. After the delivery is complete, a meter block will print on the Blaster Printer located in the cab of the truck. The delivered gallons will also be imported into EnergyTrack in the *Meter/Sale/Gal* column.
 - LC IQ Press Start on the register to begin pumping fuel. Press End/Print when finished. After the delivery is complete, a meter block will print on the Blaster Printer located in the cab of the truck. The delivered gallons will also be imported into EnergyTrack in the Meter/Sale/Gal column.
 - MidCom ECount Press Start/Stop on the register. The register will reset to 0.00. Pump the product and press Start/Stop when finished pumping. Press the Print button. A meter block will print on the Blaster printer located in the cab of the truck and the delivered gallons will be imported into EnergyTrack in the Meter/Sale/Gal column.
 - Neptune E4000 Press the Start/Enter button on the register. The Neptune register will reset to 0.00.
 Pump the product and press Stop/Cancel when finished. A meter block will print on the Blaster Printer located in the cab of the truck and the delivered gallons will be imported into EnergyTrack in the *Meter/Sale/Gal column*.
 - **TCS 3000**

Method 1: Press Start/Enter on the register. Use the navigation arrows to select the product and press

Start/Enter. If performing a direct delivery, press the Start/Enter button to begin pumping. Press
Stop/Cancel to pause the delivery when finished pumping and then press Stop/Cancel a second time to finish the delivery. A meter block will print on the Blaster Printer located in the cab of the truck and the delivered gallons will be imported into EnergyTrack in the Meter/Sale/Gal column.
Method 2: If performing a preset delivery, press the Preset button and enter the preset amount. Press the Start/Enter button to begin pumping. Once the preset amount is reached, the meter will

automatically finish the delivery and print the meter block and the delivered gallons will be imported into EnergyTrack in the *Meter/Sale/Gal* column.

7. For non-interfaced registers:

Select Tank

- a. Pump gallons on the register as usual.
- b. Enter the gallons pumped in the *Meter/Sale/Gal* column of the *Multi-Delivery Pumping* screen by tapping in the field and using the on-screen keyboard.
- 8. Select **Finished Pumping** when gallon deliveries appear on the *Multi-Delivery Pumping* screen. If the customer has one tank, the tank will automatically default in the *Tank/Name/Size* field. Proceed to Step 11.

PI	LEASE PROCE	EED TO MAK		RY		
Customer: STARK	IMOGENE					
Meter/Sale/Gal Ta	ank/Name/Size		Compartment	Contract#		
250			1			^
						v
Memo:						
1 P				Finished	Pumping	E
				Clear	Back	

- 9. If the customer has multiple tanks, highlight the gallons pumped and select in the *Tank/Name/Size* column.
- 10. Customer tanks will display. Select the tank and choose Select to return to the Delivery screen.

		Se	ect Tank					
Туре	Serial Number	Tank Name		Size	Rt	CI	S	
Р	F00232169	EASTM		1000.00	202			^
Р	F00232435	EAST		1000.00	202			
P	M1918005	West S TANK 🐧		2000.00	202			
								¥
			\mathbf{i}					
Tank	Info		Call In Info					
Delive	ery Address		Comments					
	D Emmet Pines							
	ER, SD 57053-							
Speci	al Instructions		Preset Gallons 0	Ent	ered By			
				- A s	Select		Cano	cel

11. While the delivery gallons are still highlighted, select the compartment (*Cm*) for the delivery (**1 P** located in bottom left corner of *Delivery* screen). An optional memo can be added to the delivery gallons. This memo

prints on the Invoice and is specific to the highlighted gallons.

Meter/Sale/Gal	Tank/Name/Size	Compartment	Contract#		
250.0	P//500.00	1		1	^
				×	v
Memo: Annual F	Fill				
1 P			Finished /	Assigning	E
			Clear	Back	

12. Repeat Steps 8 - 11 for each set of gallons. Select **Finished Assigning** once all gallons have been assigned. The *Invoicing* screen will appear.

Note: If zero or negative gallons import from the register (i.e. line creep) into the *Delivery* screen, those gallons will be removed to prevent invoicing issues. A message displays stating the entry is being removed. If entries still exist, the driver will continue as normal to assigning. If no entries remain, a message displays *No deliveries greater than O gallons to process* and returns to the Tank screen.

No Delive	ries	×
4	No deliveries greater than 0 gallons to process	
	ОК	

Any removed amounts will be included as a variance. Any item that comes in and is supposed to be a credit (such as a pump out), will still come in as a positive number and process as usual.

- 13. Review the Invoice for accuracy. If the Invoice has more than one product, tap on the product line in the lower left portion of the screen to display details.
 - a. Department The product is defaulted based on the tank default in Energy Force. Select Choose if modification of the product is necessary. For gallon deliveries, the system will only allow a selection of pumpable products.
 - b. **Gallons** Gallons cannot be modified if received from an electronic register. If using a non-interfaced register, tap in the *Gals/Qty* field and use the on-screen keyboard to modify as necessary.
 - c. **Price** Tap in the *Price* field and use the on-screen keyboard to modify pricing as necessary. If gallons apply to a contract, the price cannot be modified.
 - d. End % Each set of gallons delivered require an ending percentage (the *Start* % is calculated from here based on tank size). Tap in the *End* % field and use the on-screen keyboard to enter ending percent.
 Make sure to enter the ending percent for each set of gallons listed on the Invoice.



- e. **PO#** Optionally tap in the *PO#* field to enter the Purchase Order number. This number prints on the customer Invoice.
- f. Add If additional items such as labor or delivery fees need to be added to the Invoice, selectAdd. This will add a line to the Invoice with a *Qty* of zero.
 - i. Highlight the 0.00 line item.
 - ii. Select **Choose** to assign a department.
 - iii. Select the Department from the product listing that appears. Tap in the *Product* column and begin typing to search for a product if necessary.
 - iv. Choose Select to update the Department associated with the added item.
 - v. Enter the Qty and Price associated with the department selected.

Product Choose Gals/Qty	46088 OUT OF G	AS - LEAK TEST	FEE	Call In Co	mmen	t	
PO#							
Price	Line Amount	Line Tax	Line Total	Invoic	e Total		
50.0000	50.0000	3.10	53.1000	\$4	90.60		
Qty	Unit Price Desc	ription				Remove	Add
250.00	1.7500 LP G	AS-HEATING			\$	Dent	Description
1.00	50.0000 OUT	OF GAS - LEA	AK TEST FE	E		Remove Tax	Payment
						Out Of Gas	Discount
					v	Preview	Invoice
						Finalize	Invoice

- vi. Repeat these steps for any additional added items.
- 14. Choose **Continue**. The Confirm Delivery screen will appear.

Confirm Delivery	
Invoice Total \$517.73	
Signature	
Continue	
	E

- 15. If a customer requires a signature on the Invoice, tap in the *Signature* field, have the customer sign, and select **Continue**. If a signature is not required, select **Continue**.
- 16. Select the number of invoices to print. The *Scheduled Delivery* screen will appear and the previously selected tank will be removed.



Invoice Screen Additional Options

- **Preview** This allows the driver to see an overall preview of the Invoice prior to finalization. If the Invoice appears correctly, **Continue** can be chosen and EnergyTrack will proceed to the *Signature* screen. If further changes are necessary, select **Modify** to return to the *Invoice* screen.
- **Remove** This requires a user right to be utilized. Select this button to remove non-pumpable items from an Invoice. Pumpable items cannot be removed from an Invoice.
- Discount Discount codes can be associated with a tank in Energy Force. If a discount needs to be modified

or removed, select this button and choose accordingly.

• Remove All Taxes – This option requires a user right to be utilized. Select this button to remove ALL taxes on an Invoice. Taxes will be removed from ALL line items. Once taxes have been removed, they cannot be added back to the Invoice.

Note: Notify office staff if taxing/product information needs modified for the tank.

- Out of Gas This option requires a user right to be utilized. When an Out of Gas situation occurs (*Start %* = 0), the driver can select this button to perform an Out of Gas check. If the driver does not utilize this function within the *Invoice* screen, EnergyTrack will automatically prompt for an Out of Gas check once the Continue button is selected to finalize an Invoice. For more information, see Out of Gas.
- **Payment** The driver can select this to enter a payment from the customer. Reference Payments for proper procedures for entering payments in EnergyTrack.
- **Continue** Finalize the Invoice.