

Roll Customer Efficiency

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As deliveries are processed in Energy Force, the *Customer Efficiency* tab updates on the *Customer Maintenance* screen to display the overall average delivery efficiency of the tank for the current and past two years.

When the Roll Customer Efficiency program is processed, it moves *Current Year* to *Last Year* and *Last Year* to *Prior Year*.

The screenshot shows the 'Customer Efficiency' window for Customer Number 100007, ADAMS, ANSEL. It displays a table of tank data and a summary table for the current, last, and prior years.

Tank Serial Number	Tank Type	Tank Name	Total Tank Capacity	Tank Capacity
646578P	P	house	1250.00	1000.00
CUSTOWNS'	P	PIVOT	1000.00	1000.00
DIESEL			500.00	0.00
998U77			250.00	0.00
987654	O	oil	310.00	310.00
7899983	P	house	1000.00	1000.00

	Current Year	Last Year	Prior Year
Sales YTD	\$0.00	\$28,724.13	\$9,846.89
Gallons Delivered	0.00	13,888.60	7,530.00
Number of Deliveries	0	97	27
Average Gallons Delivered	0.00	143.18	278.89
Average Sale Amount	\$0.00	\$296.13	\$364.70
Delivery Efficiency	0.0	11.5	27.9

An orange arrow points from the 'Efficiency' tab in the right-hand menu to the 'Delivery Efficiency' row in the summary table.

1. Select **Roll Customer Efficiency**.

The screenshot shows the 'YEAR END MENU' screen with several options. The 'Roll Customer Efficiency' option is highlighted with an orange border.



YEAR END MENU	
Year End Clear	Price Code Update
Purge History	Roll Customer Efficiency
Clock Rollback	Contract Gas Rollover
Year End Budget Clear	Contract Gas Clear
Purge Menu	

2. Enter the *Division* range and select **Process**. Leave as 1 to 9999 to process all Divisions.

**This program will roll customer efficiency for all customers.
Click the process button to update the customer efficiency file.**

Start Division

End Division

3. The program will process and return to the *Input* screen. Press **ESC** to exit.