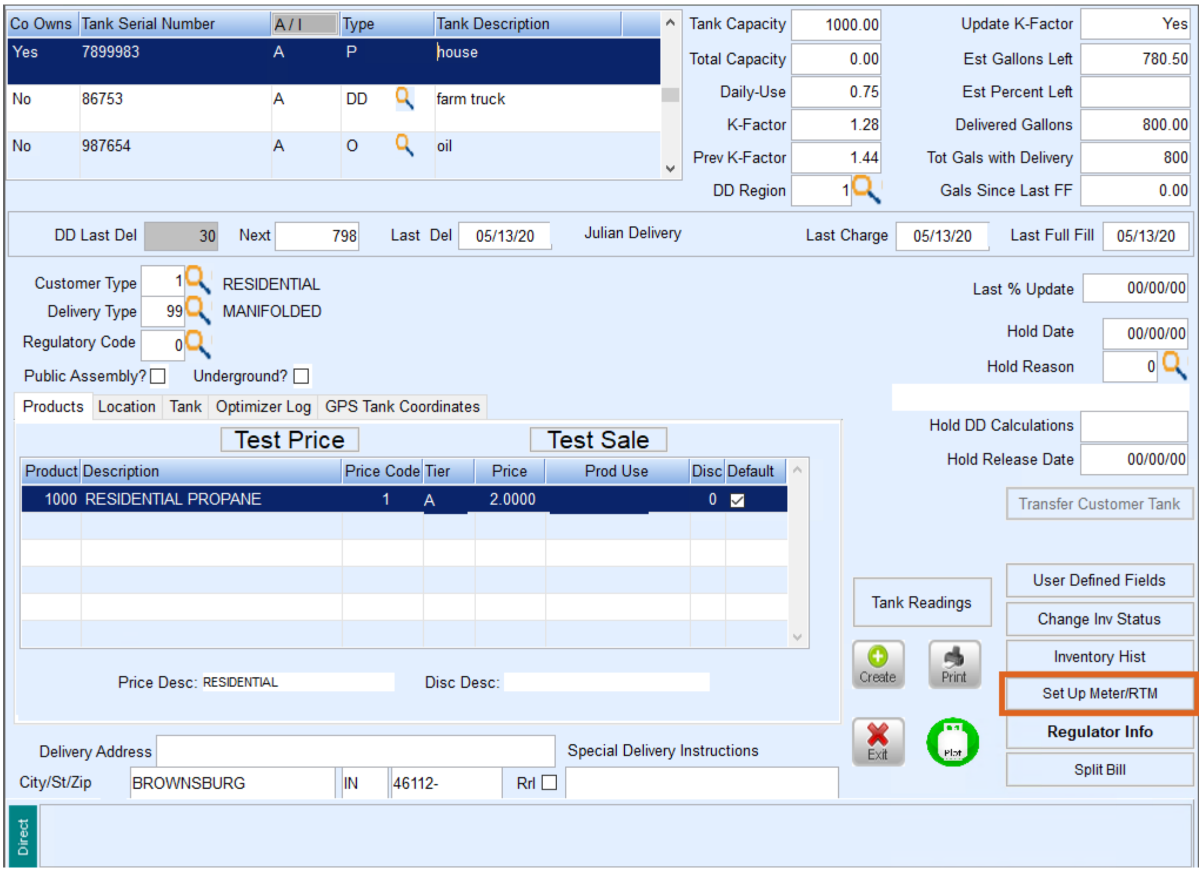
Add Monitor to Customer Tank

Last Modified on 06/06/2024 9:52 am EDT

The following steps need to be completed to add a Remote Tank Monitor to a Customer Tank for percent updates.

1. From the main menu, navigate to *Customer Menu / Customer Maintenance / Tank Info / Set Up Meter/RTM*.



2. The *Tank and Meter Inventory* screen will appear. Select the monitor to be associated to the customer tank and choose **Select**.

3. Enter the *Cycle Code* (Monitor Cycle Code in maintenance table).

4. Enter the current date as the *Billing Date*.
5. Enter the current date as the *Reading Date*.
6. Enter a *K-Factor* value if one does not already exist. The K-Factor is not utilized for RTM functionality so this value can default from the tank.
7. Enter the tank *Location* if applicable.
8. Enter a *Price Code* and *Tier* (Steps 8 - 10 are not utilized for RTM functionality so the current tank settings are recommended).
9. Enter the tank *Default Dept* code. This should be different from the product associated with the customer tank for tank rental by gallon purposes. It is recommended to add a new Department specific to monitor gallons (i.e., Monitor Setup Only)

10. Enter the *Route* code.
11. Select *Gallons/Percent Update Only*.
12. Enter the *Target Refill Level* and *Critical Refill Level* percentages. The *Target Refill Level* is an indicator to the Optimizer to begin considering the tank for delivery. The *Critical Refill Level* is an indicator to the Optimizer as to when the tank is considered critical and MUST be routed.
13. Select the **Green Checkmark** to save and press **Esc** to return to the *Tank* screen.