

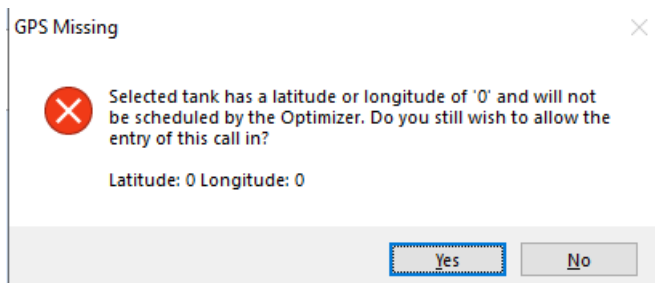
Enter Call-In Information

Last Modified on 11/11/2025 12:29 pm EST

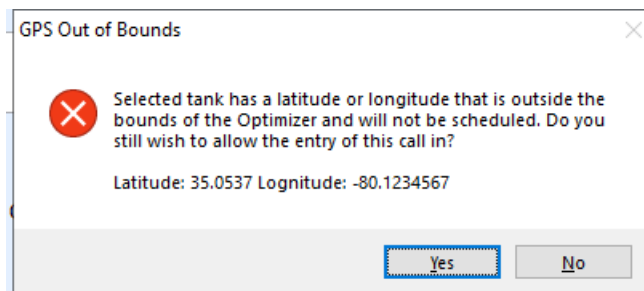
1. From the *Master Menu*, select **Call In Entry** or, from any window, press **CTRL+W**.
2. Choose **Create**.
 - a. To validate GPS coordinates on tanks when a call in entry is created, a new system setting is automatically created and defaults to *No*.
 - b.

Category	Setting Name	Actual Value
Tank	Validate CallIn GPS	N

- c. When set to Y (yes) and a call in entry is created, the GPS coordinates are validated. The validation checks to ensure the tank has coordinates and will also check Optimizer customers to ensure coordinates are within Optimizer bounds. If there are no coordinates set on the tank, the user will get this warning message.



- d. For Optimizer users: When there are coordinates on a tank that are outside of the Optimizer bounds the user will receive the following warning that displays the coordinates on the tank.



If **No** is selected the call in entry will be removed. When **Yes** is selected the user can continue entering the call in. Validation will also happen when changing a pending call in entry from pending Yes to pending No.

3. Enter the *Customer # field* or press **F5** to choose from a list.

Customer #	Name	Pend	Div	Route	Est %	Est Del	Min Gal	Min Dollars	Scheduled	Imm Fill	Tck Pr
100007	ADAMS, ANSEL		1	1	1	5	0	0.00	00/00/00	No	N
100007	ADAMS, ANSEL		1	1	60	300	100	0.00	00/00/00	Yes	N
100005	BROCK, MICHAEL	Y	1	1	67	160	100	0.00	00/00/00	No	N
100005	BROCK, MICHAEL		1	1	40	120	0	0.00	00/00/00	No	N
100007	ADAMS, ANSEL	Y	1	1	30	500	0	0.00	00/00/00	No	N
100007	ADAMS, ANSEL		1	1	32	208	0	300.00	00/00/00	Yes	N
100006	ALLISON, JENNY		1	1	20	79	0	0.00	00/00/00	No	N

Map / Optimizer

Truck Run Sequence Scheduled PO Number

Comment Call In 10:44 am Entered By

Serial Number Gas Tank Barn Special Instr Current

Est Gals Left 0 % Capacity Total Cap Phone 30-Day

Last Del Date Bus Owns Address 60-Day

Customer Type 90-Day

Delivery Type AVON, IN 46123 Total

Terms Code Del Addr Credit Limit

Price Code 3.5990 Loc AVON, IN

GASOLINE

Calc. Dirs

Payment Arrangement Start End Monthly Pymt Amt
Full balance must be paid by 04/30/18 to avoid being turned over to collections.

- In the *Route* field, the route will automatically update from the route entered in the Tank Information for the customer but can be changed if necessary.
 - In the *Est %* box, enter the percentage left in the tank if different from the default.
 - In the *Min Gal* field, enter the minimum delivery if applicable.
 - In the *Imm Fill* field, enter *Yes* if the customer should be scheduled for an immediate delivery.
 - In the *Comment* area, enter any additional comments.
- Note:** This information is sent to Re-Engineered EnergyTrack handhelds and can also be printed on scheduling reports.
- In the *Call In* field, enter the date the customer called.
 - If there is Call In History for this customer, the **Call In History** button will be highlighted.
 - If there is a Tickler for this customer, the **Tickler** button will be highlighted.
 - Choose **Save**.

Select **Calc. Dirs** to display the window below:

Total Dollars to spend

Dollars to spend

All applied taxes (0.000%)

Price per Gallon

Gallons to Deliver

Once a call in has been scheduled on the map or Optimizer Plus program, a yellow highlight will display routed tanks.

Customer #	Name	Pend	Div	Route	Est %	Est Del	Min Gal	Min Dollars	Scheduled	Imm Fill	Tck Pr
3804	CHERP, KELLI		1	1	20	250	0	0.00	00/00/00	No	N
5413	ERNST, SCOTT		1	1	30	250	0	0.00	00/00/00	No	N
980596	FORNEY, ADAM		1	1	10	350	0	0.00	00/00/00	No	N
48366	DIEKMAN, PAUL	N	1	3	20	72	93	150.00	00/00/00	No	N
19244	RINGLER, ROBERT T		1	5	0	400	0	0.00	00/00/00	No	N
1569	BOHATY, KENNETH		1	5	52	280	0	0.00	00/00/00	No	N
491055	LOWDER, AMANDA J		1	5	0	250	0	0.00	00/00/00	No	N
8007	HEYEN ESTATE, BOYD		1	8	0	400	0	0.00	00/00/00	No	N
9349	LAWTON, LARRY		1	8	30	250	0	0.00	00/00/00	No	N
530580	MEYER, RICHARD GLENN		1	9	25	275	0	0.00	00/00/00	No	N

Map / Optimizer

Truck 716 Run 1 Sequence 3 Scheduled 05/10/22

Comment Please del 250 gallons - check under the lid for payment \$1.945 402-416-3523

Call In 05/09/22 8:09 am Entered By Amanes

Serial Number P 301917 HOME HEATING Special Instr MUST BE DRY!!!!

Est Gals Left 290.10 29 % Capacity 1000 Total Cap 1000 Phone (402)416-3523

Last Del Date 12/08/21 Bus Owns No

Customer Type 1 RESIDENTIAL HOME HEAT ***PNC***

Delivery Type 1 CALL IN

Terms Code 2 Charge Del Addr

Price Code 1 A 2.0470 Loc 254 FIRTH LP

TW-LP HEATING (CHARGE SALES TAX CALL IN)

Current \$0.00

30-Day \$0.00

60-Day \$0.00

90-Day \$0.00

Total \$0.00

Credit Limit \$0.00

Calc. Dirs

Send Email

Call In History

Tickler

Create Cancel