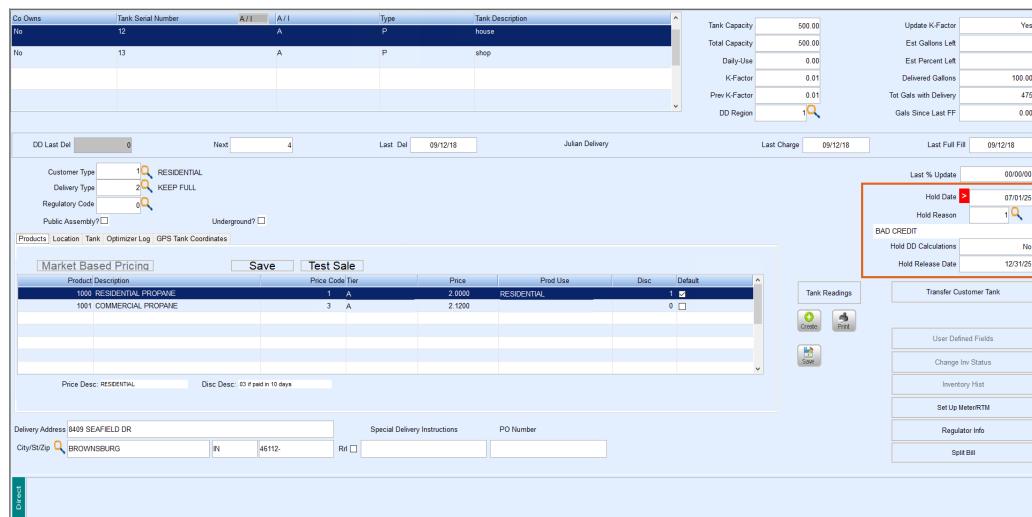


Tanks on Hold

Last Modified on 12/29/2025 9:39 am EST

The Tank Hold feature can be used for a number of reasons – mostly due to seasonal individuals, people on collection hold and etc.



The screenshot shows a software interface for managing propane tanks. The main window displays tank details, pricing, and delivery information. A specific section for 'Hold' is highlighted with a red box. The 'Hold' section contains the following fields:

- Hold Date: 07/01/25
- Hold Reason: 1 (KEEP FULL)
- Hold DD Calculations: No
- Hold Release Date: 12/31/25

Other visible sections include:

- Tank Capacity: 500.00
- Total Capacity: 500.00
- Daily Use: 0.00
- K-Factor: 0.01
- Prev K-Factor: 0.01
- DD Region: 1
- Last Charge: 09/12/18
- Last Full Fill: 09/12/18
- Last % Update: 00/00/00
- Hold Date: 07/01/25
- Hold Reason: 1
- BAO CREDIT: No
- Hold DD Calculations: No
- Hold Release Date: 12/31/25

1. Press **Ctrl+M** to modify.
2. Enter the beginning **Hold Date**.
3. Enter the **Hold Reason** code (press **F5** to access the code listing).
4. **Hold DD Calculations**
 - o If No, the tank gallons will continue to deplete if the delivery type is set to Auto-Fill.
 - o If yes, tank gallons will not reduce.
5. Enter the **Hold Release Date**. The tank will automatically release from the hold when the Release Date expires.

Note: Tanks on Hold with an active call in can be scheduled on the Energy Map with a message that alerts the tank is on hold.

