

Tanks on Hold

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The Tank Hold feature can be used for a number of reasons – mostly due to seasonal individuals, people on collection hold and etc.

The screenshot displays a software interface for managing tanks. At the top, there's a table with columns: Co. Ours, Tank Serial Number, A/I, A/I, Type, and Tank Description. Below this, there's a section for tank details including Tank Capacity, Total Capacity, Daily-Use, K-Factor, Prev K-Factor, and DD Region. To the right, there's a section for hold configuration with fields for Update K-Factor, Est Gallons Left, Est Percent Left, Delivered Gallons, Tot Gals with Delivery, and Gals Since Last FF. A red box highlights the 'BAD CREDIT' section, which includes fields for Hold Date, Hold Reason, Hold DD Calculations, and Hold Release Date. Below this, there's a 'Market Based Pricing' section with a table for product descriptions, price codes, tiers, prices, and product uses. At the bottom, there's a section for delivery address and special delivery instructions.

1. Press **Ctrl+M** to modify.
2. Enter the beginning *Hold Date*.
3. Enter the *Hold Reason* code (press **F5** to access the code listing).
4. *Hold DD Calculations*
 - If No, the tank gallons will continue to deplete if the delivery type is set to Auto-Fill.
 - If yes, tank gallons will not reduce.
5. Enter the *Hold Release Date*. The tank will automatically release from the hold when the Release Date expires.