# **Energy Force Budget Program**

Last Modified on 03/05/2025 2:04 pm EST

The Energy Force Budget Processing programs are designed to give the ability to generate budget payments for active customer accounts based on 3 different options:

- 1. Average # of Degree Days by Customer Type
- 2. By Gallons based on a history date range
- 3. Average # of Degree Days by Price Code

Once payment amounts are analyzed and approved, automated processing takes place to apply the Budget to the customer account along with beginning and ending time frames, service and finance charge rules, and so on.

Budgets can also be applied manually to a specific customer account at any time. This document will explain each process (automated and manual) to assist with managing budget customers.

To access the Budget Processing Menu, navigate to Main Menu / Report Menu / Budget Reports.



The menu options are as follows and will be explored throughout this document:

- Budget Calculations Auto-generate budget payment amounts.
- Edit Budget Temp Modify generated budget payment amounts.
- Budget Temp to Word Export a text file of budget calculations for review prior to finalization of payments.
- Budget Reports View various reports regarding the status of budget payments.
- Ending Budget Balance Letter These letters display the final balance of the remaining balance due or credit balance remaining.
- Delete Budget Temp Clear the Edit Budget Temp file.

### **Automated Budget Calculations**

The following steps need to be performed prior to executing the Budget Calculation routines:

#### Delete Budget Temp

When the Budget Calculations program is processed, it communicates suggested monthly payment amounts to the Edit Budget Temp module. The Edit Budget Temp module gives the ability to review, modify, and remove payments as necessary before committing a finalized payment amount to the customer accounts. The temp file should be deleted prior to processing Budget Calculations to avoid duplicate entries.

Budget Rep	port Menu
Budget Calculations	Budget Reports
Edit Budget Temp	Ending Budget Balance Letter
Budget Temp To Word Proc	Delete Budget Temp
Update Budget Amounts	

Steps to Delete Budget Temp

- 1. Select **Delete Budget Temp**. The system will automatically process and remain on the *Budget Report Menu*.
- 2. Select Edit Budget Temp and verify there are no previous calculations present in the file.
- 3. Press **ESC** to return to the *Budget Report Menu*.

#### **Budget Calculations**

There are three options for processing budget payment calculations. Each time Budget Calculations are processed, a report will display to indicate the *Current Budget Payment* and the *New Budget Payment*. This information also writes to the Edit Budget Temp program.

04/08/21	14:05		BUDGE	Er T CALCU	ergy-Tra	BY GALL	ONS	Pa	ige
	Divis Date 04/01 Tier A 1.7 Tier E 0.0	sion 1 /20 to 04 500 000	to 9999 4/30/21 Tier B 1 Tier F 0	Numbe Customer 1.7500 0.0000	Type Tier ( Tier (	et Months 12 1 to 1 C 1.7500 G 0.0000	Location Cod Include Credit Tier D 1. Tier H 0.	l€ 0 Balances Y€ 7500 0000	s
Customer#	Name RESIDENTIAL	Total Balance PROPANE	K-Factor	Daily Use	Total Gallons 1	New Budget Payment A	Current Budget Payment	Last Delivery Date	% Left
100007	ADAMS, ANSEL	\$18,537.29	7 1.28	899983 0.75	800.00	P \$120	990.00	05/13/20	78

1. Average # of Degree Days by Customer Type – This allows for entry of annual degree days and for a specific customer type.

customer type.

- 2. By Gallons This is based on number of gallons delivered to a customer account/tank based on a history date range.
- 3. Average # of Degree Days by Price Code This is the Annual degree days for tanks associated to specific price codes.



### Budget Calculation Type 1 – Average # of Degree Days

1. Select **Budget Calculation** located on the *Budget Report Menu* screen.

Budget Report Menu					
Budget Calculations	Budget Reports				
Edit Budget Temp	Ending Budget Balance Letter				
Budget Temp To Word Proc	Delete Budget Temp				
Update Budget Amounts					

2. Select Average # of Degree Days by Cust Type.

Budget Calculations	Division		ABC PROPANE CO	MPANY	
● 1 Average # of Degree Days By Cust Type		to			
O2 By Gallons		9999 🔍			_
O 3 Average # of Degree Days By Price Code	Location	0 Q			
	# Budget Months	12			
	Ave # Degree Days	5500			
	Price Tiers	A	В	С	D
	Prices By Tier	1.7500	1.7500	1.7500	1.7500
		E	F	G	Н
	Prices By Tier	0.0000	0.0000	0.0000	0.0000
	Customer #		1 Q to	9999999999 Q	
	Customer Type	_1(	to		
	Include Inactive Bud Include Credit Balan	gets Y	Yes	If a customer ha on an account, t be added in on o need to watch fo	is more than one tank the credit balance will each tank. You will or this.
		Report Sort By			
	Video	I Cust Name			
	OPrinter	O2 Cust Nbr	Print Cancel		
Report Descriptions					
This second will calculate a hudget asymptotic based uses the	austamata K fastar and d	ailu uga Vau uill aat	or the number of door	an days for the bar	ting assess to
rms report will calculate a budget payment based upon the calculate by and then put in the four price tiers.	customers K-factor and d	any use. You will ent	er the number of degr	ee days for the hea	ung season to

- 3. Enter the *Division* for Budget Processing. Independently owned companies may choose to process one division at a time or leave the *Division* range open to process all.
- 4. Enter the tank *Location* for processing if Location Codes are validated on the *Tank Info* screen. Leave as 0 for all.
- 5. Enter the number of months the budgets will be active in the # Budget Months field. Energy Force allows for

up to 15 months.

- 6. Enter the Ave # Degree Days for the degree day regions.
  - 1. This value should typically be based on the national average for your area. However, keep in mind that degree day totals can vary from year to year based on the previous heating season.
    - Example: 2020 may have been an extremely cold winter due to a polar vortex and abnormal for a standard winter in your area. It is not advisable to utilize the number of degree days that occurred during this time period. The system will base payments on the abnormally frigid temperatures and may cause credit balances at the end of the budget season.
- 7. Enter the price per gallon that will be utilized for budget customers in the *Prices by Tier* fields. Make certain to enter a value in each *Price Tier* currently being utilized in Energy Force.
- 8. Leave the defaulted value of 1 999999999 for all customers in the *Customer* # fields. Otherwise, enter a specific customer range if desired.
- 9. Enter the Customer Type range for processing.
- 10. The *Include Inactive Budgets* setting is typically set to *N* so the program will only process for current budget accounts.
  - If the Budget Calculation routine has never been used before, a Y can be entered in this field. The system will calculate a budget on every account based on the parameters entered. This will build the initial budget database for all customers. The Edit Budget Temp program will give the ability to remove accounts and modify payments as necessary.
- 11. Enter Yes in the Include Credit Balances in Calculator field if Energy Force should include the customer's current credit balance (should one exist).

**Note:** If the customer has more than one tank, be mindful that the same credit will apply to all tanks. The payment amount will need to be adjusted in the Edit Budget Temp program.

- 12. Select **Print**. The program will begin processing and display a report of customers with budget payment amounts.
- 13. Review the report and continue to the Edit Budget Temp tab.

#### Budget Calculation Type 2 – By Gallons

Budget Calculation type 2 is based on gallons and a date range.

1. Select **Budget Calculations** located on the *Budget Report Menu* screen.

Budget Report Menu				
Budget Calculations	Budget Reports			
Edit Budget Temp	Ending Budget Balance Letter			
Budget Temp To Word Proc	Delete Budget Temp			
Update Budget Amounts				

2. Choose By Gallons.

Budget Calculations	Division	10	ABC PROPANE C	OMPANY	
○1 Average # of Degree Days By Cust Type		to			
		9999 Q			
O3 Average # of Degree Days By Price Code	Location	<b>Q</b>			
	# Budget Months	12			
	Price Tiers	A	в	с	D
	Prices By Tier	1.7500	1.7500	1.7500	1.7500
		E	F	G	н
	Prices By Tier	0.0000	0.0000	0.0000	0.0000
	Customer # History Date Customer Type	04/01/2		9999999999 Q 4/30/21 1 Q	•
b,	Include Inactive Bu	dgets	Yes	If a customer I on an account be added in or need to watch	has more than one tank , the credit balance will each tank. You will for this.
	Video	Report Sort By © 1 Cust Name O2 Cust Nbr	Print Cano		
Report Descriptions					
This report will calculate a budget payment based upon total of	allons used in a date i	ange for that custome	r. You will enter the	four price tiers.	_
		0			

- 3. Enter the *Division* for Budget Processing. Independently owned companies may choose to process one division at a time or leave the *Division* range open to process all.
- 4. Enter the tank *Location* for processing if Location Codes are validated on the *Tank Info* screen. Leave as 0 for all.
- 5. Enter the number of months the budgets will be active in the *# Budget Months* field. Energy Force allows for up to 15 months.
- 6. Enter the price per gallon that will be utilized for budget customers in the *Prices by Tier* fields. Make certain to enter a value in each *Price Tier* currently being utilized in Energy Force.
- 7. Leave the defaulted value of 1 999999999 for all customers in the *Customer* # fields. Otherwise, enter a specific customer range if desired.
- 8. Enter the *History Date Range*. When the system processes, it will review the *Customer History Inquiry* screen to determine the number of gallons delivered during this time period.
  - The *number of gallons* \* *price* will then be divided by the *# Budget Months* to determine budget payment amount.
  - If Include Credit Balances in Calculation is set to Yes, this will also be taken into consideration for the

monthly payment due.

- 9. Enter the Customer Type range for processing. If left blank, all customer types will process.
- 10. The *Include Inactive Budgets* setting is typically set to *N* so the program will only process for current budget accounts.
  - If the Budget Calculation routine has never been used before, a Y can be entered in this field. The system will calculate a budget on every account based on the parameters entered. This will build the initial budget database for all customers. The Edit Budget Temp program will give the ability to remove accounts and modify payments as necessary.
- 11. Enter *Yes* in the *Include Credit Balances in Calculator* field if Energy Force should include the customer's current credit balance (should one exist).

**Note:** If the customer has more than one tank, be mindful that the same credit will apply to all tanks. The payment amount will need to be adjusted in the Edit Budget Temp program.

- 12. Select **Print**. The program will begin processing and display a report of customers with budget payment amounts.
- 13. Review the report and continue to the Edit Budget Temp tab.

### Budget Calculation Type 3 - Average # of Degree Days by Price Code

This option is essentially the same as Budget Calculation 1. However, this is based on the Price Code tied to the customer tank rather than the Customer Type code.

1. Select Budget Calculation on the Budget Report Menu screen.



2. Choose Average # of Degree Days By Price Code.



- 3. Enter the *Division* for Budget Processing. Independently owned companies may choose to process one division at a time or leave the *Division* range open to process all.
- 4. Enter the tank *Location* for processing if Location Codes are validated on the *Tank Info* screen. Leave as 0 for all.
- 5. Enter the number of months the budgets will be active in the *# Budget Months* field. Energy Force allows for up to 15 months.
- 6. Enter the Ave # Degree Days for the degree day regions.
  - 1. This value should typically be based on the national average for your area. However, keep in mind that degree day totals can vary from year to year based on the previous heating season.
    - Example: 2020 may have been an extremely cold winter due to a polar vortex and abnormal for a standard winter in your area. It is not advisable to utilize the number of degree days that occurred during this time period. The system will base payments on the abnormally frigid temperatures and may cause credit balances at the end of the budget season.
- 7. Enter the price per gallon that will be utilized for budget customers in the *Prices by Tier* fields. Make certain to enter a value in each *Price Tier* currently being utilized in Energy Force.
- 8. Leave the defaulted value of 1 999999999 for all customers in the *Customer* # fields. Otherwise, enter a specific customer range if desired.
- 9. Enter the Price Code range for processing.
  - Tanks with this Price Code will be the only accounts processed.
- 10. The *Include Inactive Budgets* setting is typically set to *N* so the program will only process for current budget accounts.
  - If the Budget Calculation routine has never been used before, a Y can be entered in this field. The system will calculate a budget on every account based on the parameters entered. This will build the initial budget database for all customers. The Edit Budget Temp program will give the ability to remove

accounts and modify payments as necessary.

11. Enter Yes in the Include Credit Balances in Calculator field if Energy Force should include the customer's current credit balance (should one exist).

**Note:** If the customer has more than one tank, be mindful that the same credit will apply to all tanks. The payment amount will need to be adjusted in the Edit Budget Temp program.

- 12. Select **Print**. The program will begin processing and display a report of customers with budget payment amounts.
- 13. Review the report and continue to the Edit Budget Temp tab.

### Edit Budget Temp

Once budget calculations have been performed, the Edit Budget Temp program is ready for review and modification if necessary.

To preview the budget information in an Excel spreadsheet prior to updating the information within this program, see the Budget Temp to Word tab.

#### Edit Budget Temp Screen

1. Select Edit Budget Temp on the Budget Report Menu screen.

Budget Report Menu					
Budget Calculations	Budget Reports				
Edit Budget Temp	Ending Budget Balance Letter				
Budget Temp To Word Proc	Delete Budget Temp				
Update Budget Amounts					

2. Review the screen.

Div	Customer #	Name	Tank RRN/Serial	Product	Total Gallons	Curr Bu 7 Total	Balance 1	Type New E	Budget ^
1	6295342		44,300	PROPANE RESIDENTIAL	1283.60	254.66	(2,086.76)	P	15
1	6371684		686,439	PROPANE RESIDENTIAL	1199.80	254.19	\$762.27	P 1	75
	6785830		44,141	PROPANE RESIDENTIAL	1010.20	230.72	\$349.17	P 1	50
1	6785221		43,899	PROPANE RESIDENTIAL	1288.50	152.80	(1,280.00)	P	85
	6295751		612,788	PROPANE RESIDENTIAL	1507.20	148.20	\$563.08	P 2	20
1	6656092		612,903	PROPANE RESIDENTIAL	1084.10	127.33	(21.18)	P 1	60
1	74997390		222,920	PROPANE RESIDENTIAL	1217.10	127.33	\$180.73	P 1	80
1	838148		281,335	PROPANE RESIDENTIAL	754.30	110.45	(528.52)	P	70
1	6785932		44,434	PROPANE RESIDENTIAL	1075.10	110.45	\$210.09	P 1	60
1	3615180		753,307	PROPANE RESIDENTIAL	283.60	97.27	(404.37)	P	10
1	6784137		281,078	PROPANE RESIDENTIAL	625.00	90.78	(156.11)	P	80
1	34229189		753,541	PROPANE RESIDENTIAL	424.00		\$0.00	P	65
1	6784756		228,480	PROPANE RESIDENTIAL	832.90	85.91	\$37.37	P 1	25
1	50143109		218,295	PROPANE RESIDENTIAL	776.00	85.91	(175.78)	P 1	00
1	27025579		44,305	PROPANE RESIDENTIAL	699.20	79.89	(130.30)	P	95
1	6295255		617,483	PROPANE RESIDENTAIL (AG E	447.90		(123.28)	P	55
1	36868502		281,173	PROPANE RESIDENTIAL	858.10	73.64	(562.08)	P	80
1	66422372		44,367	PROPANE RESIDENTIAL	426.30	61.36	(276.70)	P	40
	6436463		709,369	PROPANE RESIDENTIAL	606.50	60.00	(375.76)	P	60
1	56664956		612,767	PROPANE RESIDENTIAL	200.00		\$0.00	P	30
	1002008		44,297	PROPANE RESIDENTIAL	487.30	51.52	\$119.33	P	75
1	6785463		44,662	PROPANE RESIDENTIAL	474.60	36.82	\$110.31	P	70
1	70674022		220,950	PROPANE RESIDENTIAL	428.60	36.82	\$57.30	P	65
1	519049		44,626	PROPANE RESIDENTIAL	447.70		(75.78)	P	60 🗸
			K-Factor Daily-Use	4.35			Consolidate Tani	ks	Cancel
			Price Coo	de 12				105/20	

- Customer number and tank information is displayed to reference if the customer account needs reviewed.
- Total gallons for the timeframes are listed along with the current budget payment if the customer already has one.
- The customer *Total Balance* is also listed. Only credit balances will have an effect on the New Budget payment amount if *Include Credit Balances* was selected when processing budget calculations.
- The New Budget amount is listed. This amount is based on the number of Total Gallons \* the price entered on the Budget Calculation screen. It is then divided by the number of months entered to determine the payments.
  - All payments are rounded up in \$5 increments.
- If a customer has more than one tank, the tanks are listed separately with a payment based for gallons sold or estimated for each tank. To have the payments consolidated into one payment for all tanks, select Consolidate Tanks.
- 4. If selected, the Consolidate Tanks button modifies to display Show all Tanks.

717 PR	PROPANE RESIDENTIAL		184.20		\$0.00 P
6	lanks are Co	onsolidated			
K-Factor	9.50			_	
Daily-Use	0.00			[	Show all Tanks
Price Code	12			Ľ	

- 5. This button can be selected to return to the previous mode that displays all tanks.
- 6. Press Ctrl+M and modify new Budget Amounts as necessary.
  - If a budget needs removed, highlight the budget customer and press F3 and confirm to delete.
  - Don't forget! If utilizing the customer credit balance into the calculation and the customer has more than one tank with history, adjust the payment amount to reflect only one credit balance. The payment

may need to be increased.

7. Press **Ctrl+Q** to save and **Esc** to exit the program once all changes have been made. Budget Payments are now ready to be applied to customer accounts, also known as Update Budget Amounts.

### Year End Budget Clear

This procedure needs to be performed BEFORE processing the Update Budget Amount portion. The Year End Budget clear inactivates previous budgets and resets customer AR information. See the Year End Budget Clear article for details. Once completed, proceed to Update Budget Amounts.

# Budget Temp to Word

Once budget calculations have been performed, the budget temp file can be exported to an ASCII file for review. This report can be used to review the accounts and filter information prior to making changes in the Edit Budget Temp program.

1. Select Budget Temp to Word on the Budget Report Menu screen.

Budget Re	eport Menu
Budget Calculations	Budget Reports
Edit Budget Temp	Ending Budget Balance Letter
Budget Temp To Word Proc	Delete Budget Temp
Update Budget Amounts	

- 2. Enter a Filename.
- 3. Select to Include Contracts to see contract information established on the customer accounts.



- 4. Choose Process. The program will process and return to the Budget Report Menu screen.
- 5. The file will be located in the \\servername\ctls93\dd85\WP folder on the server.
  - Ask an IT professional for assistance retrieving this file.
- 6. Import the file into an Excel spreadsheet.
  - a. Open Excel.
  - b. Select *File* and then choose **Open**.
  - c. Navigate to the path listed in step 5 and select the Filename entered in step 2.

- d. Select Delimited as the Import Type.
- 7. Select Other and enter a pipe ( | ) delimiter in the open. (Shift + backslash)

	Wizard - Step 2	2 of 3			?	~
This screen la preview belo	ets you set the	delimiters your data contain	s. You can see how your	text is affecte	d in the	
Delimiters          Iab         Semicol         Comma         Space         Other:		gualifier: (none)	as one			
Data previe	W Customer # 10027 10260 10611 10739	Full Name PRATT, SUSAN HARRIS, JASON BOMBARD, LEE & KATHL RONCA, DONALD	First Name SUSAN JASON EEN LEE & KATHLEEN DONALD	Last Name PRAIT HARRIS BOMBARD RONCA	Address 46 RUSS 49 OLD 1302 NE 86 BOYA	

- 8. Select Finish.
- 9. The spreadsheet will open to display the budget calculation information.

### Update Budget Amounts

The Update Budget Amounts program performs a mass update to *Budget* tabs located on the *Customer Maintenance* screen to reflect the newly calculated budget payments. The settings made in this program will automatically apply to all accounts within the Budget Temp screen, and therefore, imperative that they be accurate prior to performing this function.

1. Select **Update Budget Amounts** on the *Budget Report Menu* screen.



2. Enter Starting and Ending Division numbers.

Starting Division	1 Q
Ending Division	9999 🔍
Starting Budget Period / Year	5 20 # of Billing Periods 12
Ending Budget Period / Year	4 21
Budget Billing Type	30
Service Charge	N (Y or N)
Charge Min Fin Chg	N (Y or N)
Send Statements	Y or N)

- 3. Enter the Starting Budget Period month digit and the last two digits of the starting Year.
- 4. Enter the *Ending Budget Period* month digit and the last two digits of the ending *Year*. The *# of Billing Periods* will display. Check for accuracy.
- 5. Enter the *Budget Billing Type* code.
  - This number is needed before accessing this program as there is no lookup feature for this field. Reference the *Bill Type Maintenance* screen to determine the proper code.
- 6. Enter Y or N to apply Service Charges to customer accounts during the budget billing time period.
  - This is typically set to N.
- 7. Enter Y or N to Charge Min Fin Chg.
  - This is typically set to N.
- 8. Enter Y or N to Send Statements to this customer during the budget billing time period.
- 9. Select Process then select the Green Checkmark to confirm updating budget customers with entered values.
- 10. The program will run and return to the *Budget Report Menu* screen.
- 11. Navigate to the *Customer Maintenance* screen to verify the *Budget* tabs updated properly and that the *Service Charges*, *Minimum Finance Charges*, and *Statement* fields have updated properly.

Active/Inactive	A
Budget Payment	120.00
Beginning Period/Year	5 ~ 2020 ~
Ending Period/Year	4 ~ 2021 ~
ECommerce Budget Day	
# of Billing Periods	12
Billing Type Code	30 Q Budget
# Times Billed	0
# Payments Made	0
Prior Year Budget	150.00
Prior Year Balance	\$0.00

# Manually Add a Budget to a Customer Account

There are times a budget payment will need to be manually added to a customer account such as when an existing customer requests a budget payment after the automated processes have been completed or there is a new customer account. The following steps outline how to manually add a budget to a single customer account.

- 1. Navigate to Main Menu / Customer Menu / Customer Maintenance.
- 2. Highlight the customer account and select the *Budget* tab.
- 3. Enter A for active.

Active/Inactive	A
Budget Payment	120.00
Beginning Period/Year	5 ~ 2020 ~
Ending Period/Year	4 ~ 2021 ~
ECommerce Budget Day	
# of Billing Periods	12
Billing Type Code	30 Q Budget
# Times Billed	0
# Payments Made	0
Prior Year Budget	150.00
Prior Year Balance	\$0.00

- 4. Enter the Budget Payment amount.
- 5. Enter the Beginning Period month and year.
  - If the budget season is already active, enter the month this particular customer will begin budget payments.
- 6. Enter the *Ending Period* month and year.
- 7. If utilizing the Energy Force Ecommerce Program and the customer has requested a specific day of month for their budget payment to process, enter the day of the month in the *ECommerce Budget Day* field. Otherwise, proceed to the next step.
- 8. The system will automatically calculate the # of Billing Periods based on steps 5 and 6.
- 9. Select the Bill Type Code.
- 10. # of Times Billed and # of Payments Made will typically be left blank upon creation.
  - If the billing process has already been completed and payment received prior to the setup of this budget, enter the information accordingly.
- 11. Prior Year Budget payment and Prior Year Balance will be left blank at this time.
- 12. Press **Ctrl+Q** to save the budget to the customer account.

### How Budgets are Updated Once Applied to a Customer

#### Number of Times Billed

This information gets updated when monthly budget statements are processed in Energy Force. The system is

designed to increment the number of times billed after statements are generated when **Update Statements** is selected.

			Complete form and Char	nge to Query Mode	to Process	
Create	Date Create	Time Created	By Description		File Name	Stmnt Proces ^
Division Proc Proce	ABC PR Process Cre ess Budget Cre ss Pay Arr. Cre Process Idle Cre brocess Idle Cre Bag	OPANE COMPAN dit Balances Yi dit Balances Yi dit Balances Yi dit Balances Yi dit Balances Yi dit Accounts Yi dit Accounts Yi dit Accounts Yi	April 2021 Statements      April 2021 Statements      Show Meter     Sateme     Sateme     Sateme     Sateme	All     O  Price As Gals     in Meters Yes  nt \$ Limit  d Budget Last F	APR21 Statement OBudget (CuFt or Gals) S0.00 Vi S0.00 Processed	00000000000000000000000000000000000000
Cycle Code Cycle Code	1 MON	THLY	06/14/18 00/00/00	05/31/18	- [	Print Statements
Cycle Code	0		00/00/00	00/00/00		Update Statements
Cycle Code Message 1	0 THANK YOU	FOR BEING A V	00/00/00 ALUED CUSTOMER!	00/00/00		Delete Statement File
Message 2						Electronic Bill

When processing monthly statements, All or Budget will need to be chosen in order for budgets to process.

#### Number of Payments Made

Div / Cust# 1	10000	Z ADAMS.A	NSEL	Budget#	12			
Transaction	24 Paym	ents - Budge		Check #	0		0	
				Reference	PAYMENT	- CHECK	Group / Discounts	
Department	128 P/	AYMENT - CH	HECK	Group				
Amount	\$120	.00		Collections?	No	Terms	COD	
Total Balance		1	\$500.00					
Budget Payment	Amount	120.00						
Last Pymt Date a	and Amount	03/23/18 \$	5700.00				L3	

This value is updated when a payment is made in Energy Force using transaction code 24 for budgets. The system is designed to automatically increment the number of payments based on the dollar value entered.

For example, if the Budget payment is \$100 and the customer pays \$100, the system will increment by one. If the customer pays \$200, the number of payments made will update by two payments.

**Note:** The payment must be for the minimum value, double, triple, etc. in order for the amounts to increment. If the customer paid \$150, the payment will only update by one payment.

### **Budget Reports**

There are four Budget Reports available within the Budget Report Menu.



### **Budget Payments Made**

This report displays current budget customers and can be processed by *Bill Type* or by *Statement Cycle Code*. The report is designed to display the budget payment amount, current AR balance, number of times the customer has been billed and the number of times the customer has made a payment. It is a quick and easy way to determine if an account is past due on payments. In this example, Michael Brock is behind 2 payments.

04/08/	21 16:1	18	Number	End r of Bud	ergy-Track get Payı	nent	s Made		Page	1
Div Cu	Div Istomer #	Custor	1 ABC PROPANE COM Bill 1	IPANY Type 0	to Cycle Budget	999 Code	9 1 A/R Balance	# of Times Billed	# of Pymnts Made	Cycle
1 1 1 1 1 1	00007 0088 00005	ADAM BILLI BROG	IS,ANSEL NGSLY,PETER CK,MICHAEL		120 1015 170	00 00 00	\$18,537.29 \$7,472.96 \$1,156.75	2 2 2	1 1 0	1 1 1

### Customers by Budget End Period

This report displays customers that have a budget ending in the month and 4-digit year that is entered in the parameter fields. Use this report to review budgets that are expiring soon or may be past due by number of payments made.

04/08/	21 16:2	4		Ene	rgy-Track				Page	1
			Custor	ners by l	Month B	udget E	nds			
	Divi	sion 1 ABC P	ROPANE COM	IPANY	to	9999				
		Budg	et End Period	3 Bud	get End Ye	ar 2022	Bill Type	0		
Div (	ustome	# Customer Nam	e	Bud	get Amt	Balance	# of 1	imes Billed	# of Pymnts I	Made
	Budge	tАЛ	Begin Perio	d / Year	E	nd Period	l / Year		-	
1 1	00007	ADAMS, ANSEL			120.00	\$18,537.	29			
	Α		4	2021		3	2022	12	11	

### **Customers with Budget Payments**

A list of all customers with active budget payments and the *Type* of budget is displayed.

Customers With Budget Payments							
	Division 1 ABC PROPANE COMPANY						
Customer#	Customer Name			Payment Amount	Туре		
100007	ADAMS, ANSEL			120.00	BUDGET	2	
10088	BILLINGSLY, PETER			1015.00	BUDGET		
100005	BROCK, MICHAEL			170.00	BUDGET		

### **Print Budget Statements**

Use this report to send a simple statement to customers indicating their budget payment is due. Keep in mind that this does not update the # of times billed. Budgets will need processed using the monthly statement program in the *Month-End Menu* to update the times billed.

ABC PROPANE COMPANY 5250 US HWY 36 SUITE 100 AVON, IN 46123 (317)745-6560 Fax (317)250-1234						
	Invoice Date 04/08/21	Customer# 100007				
ADAMS,ANSEL 123 PRODUCTION DRIVE BROWNSBURG, IN 46112	Budget Amo 12	ount Due 20.00				
Your monthly budget payment is \$ 120.00						
Payment is due by 04/30/2021						

# **Ending Balance Budget Letter**

When budgets are nearing the end of the billing term, a budget letter can be generated for customers using this standard template.

Account #	103580
Dear KEN Just a reminder that april is the month for the final payment on your budget account. As of today you have a (279.35) credit balance in your budget account. Therefore, it will not be necessary for you to make a payment.	
If you wish a refund, please let us know by April. If we do not hear from you the credit will be applied to the next years Budget Plan.	
We thank you for your patronage and hope this plan worked as well for you as it has for the many other customers who are using it. Signed	
jennifer	

### **Annual Processes**

The Year End Budget Clear program needs to be processed at end of a budget period. This resets the Budgets to indicate they are inactive, moves the current payment amount to the previous payment amount, and resets the *Service Charges, Minimum Finance Charges, and Send Statement* settings back to their prior values before performing the Update Budget Amount Program.

### Year End Budget Clear

This program is located in the Year End Menu which is accessible from the main menu.

1. Select Year End Budget Clear.



2. Enter the Division, Ending Period month and the Ending Year.

BUDGET YEAR END CLEAR
Division 0 Q (0 for All)
Ending Period 4
Ending Year 2021 V

- 3. Select **Process**. A screen will display to indicate the program is processing.
- 4. When finished, the program will return to the Year End Menu. Navigate to the Customer Maintenance screen to verify the updates have taken place on budget billing accounts.

Active/Inactive	I
Budget Payment	0.00
Beginning Period/Year	× ×
Ending Period/Year	<b>~</b>
ECommerce Budget Day	0
# of Billing Periods	0
Billing Type Code	0 Q
# Times Billed	0
# Payments Made	0
Prior Year Budget	55.10
Prior Year Balance	\$0.00